

THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:

COUNTIES:

- Imperial
- Riverside/San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

LINES OF BUSINESS:

- Molina Medi-Cal Managed Care
- Molina Medicare Options Plus
- Molina Dual Options Cal MediConnect Plan (Medicare-Medicaid Plan)
- Molina Marketplace (Covered CA)

PROVIDER TYPES:

- Medical Group/ IPA/MSO**
- Primary Care**

- IPA/MSO
- Directs

Specialists

- Directs
- IPA

Hospitals

Ancillary

- CBAS
- SNF/LTC
- DME
- Home Health
- Other

FOR QUESTIONS CALL PROVIDER SERVICES:

(888) 562-5442, Extension:

Los Angeles/Orange Counties

X123017

Riverside/San Bernardino Counties

X120613

Sacramento County

X125682

San Diego County

X121735

Imperial County

X125682

Guidance Relating to Non-Discrimination in Medical Treatment for COVID-19

This is an advisory notification to Molina Healthcare of California (MHC) network providers regarding non-discrimination in medical treatment for COVID-19.

Dear Provider,

The State of California understands that people with disabilities are concerned that medical providers might consider an individual's disability status when determining which patients to treat if hospitals or other health care facilities experience a surge of patients needing life-saving care.

On April 1, 2020, the Department of Health Care Services (DHCS), California Department of Public Health (CDPH), and Department of Managed Health Care (DMHC) released a joint bulletin containing guidance relating to non-discrimination in medical treatment for COVID-19.

This joint bulletin reminds health care providers and payers that rationing care based on a person's disability status is impermissible and unlawful under both federal and state law.

You may review the complete joint bulletin by visiting:

<https://www.dhcs.ca.gov/Documents/COVID-19/Joint-Bulletin-Medical-Treatment-for-COVID-19-033020.pdf>. All other bulletins are available here: <https://www.dhcs.ca.gov/>.

Thank you for your cooperation and for the care you provide for Molina's members.



Paul J. Van Duine, VP Network Management

Molina Healthcare of California

County Provider Services Inbox emails:

San Diego County: MHCSanDiegoProviderServices@MolinaHealthCare.Com

LA/OC Counties: MHC_LAProviderServices@MolinaHealthCare.Com

Inland Empire County: MHCIEProviderServices@MolinaHealthCare.Com

Imperial County: MHCImperialProviderServices@MolinaHealthCare.Com

Sacramento County: MHCSacramentoProviderServices@MolinaHealthCare.Com

QUESTIONS

If you have any questions regarding the notification, please contact your Molina Provider Services Representative at (888) 562-5442. Please refer to the extensions to the left.