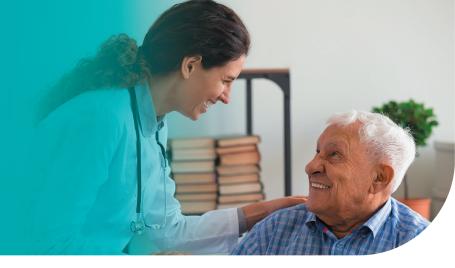# Getting Care Quickly

MolinaHealthcare.com

Emergency Room vs. Urgent Care

Do you know when to visit an Urgent Care Center? Urgent care centers treat medical problems that can't wait until your next Primary Care Provider (PCP) visit. If it is a life-threatening problem go to the Emergency Room (ER). Urgent care centers can see you on a walk-in basis. Many are open evenings and weekends. Waiting time is shorter than in the ER.

Urgent Care
Use for conditions such as:

- Muscle strains
- Minor cuts/burns
- Earache
- Rashes
- Fever
- Sore throat, cough or running nose
- General wound care
- Animal bite
- Flu Screening
- Mild asthma
- Urinary tract infection

Emergency Room*
Use for sudden injury or sickness such as:

- A lot of bleeding
- A very bad burn
- Drug overdose
- Gunshot wound
- Very bad shortness of breath (trouble breathing)
- Chest pain
- Broken bones
- Stroke
- Poisoning, Poison Control Center 1-800-764-7661, 1-800-POISON-1

For questions about your health, please call our 24-hour nurse advice line.
English 1-888-275-8750 | **Spanish** 1-866-648-3537 | **TTY** 1-866-735-2929

If you need transportation to a medical appointment, please call Member Services to see if you qualify:

Medi-Cal members	(888) 665-4621	Monday–Friday, 7am–7pm
Covered CA (Marketplace) members	(866)-772-4190	Monday–Friday, 8am–6pm
MMP (Dual Options) members	(855)-665-4627	Monday–Friday, 8am–8pm
MLTSS members	(855)-687-7860	Monday–Friday, 7am–7pm
Medicare members	(866)-408-9501	Monday–Friday, 8am–8pm
Medi-Cal for Health Net members, LA County	(800) 675-6110	24-hours

*Call Molina's Nurse Advice Line if you have any questions about whether the condition is an emergency or not. They can tell you if you need to be seen at the office, Urgent Care Center or the Emergency Room.

MOLINA HEALTHCARE