



Just the Fax

A fax bulletin from Molina Healthcare • August 10, 2021

*******UPDATED FAX NUMBER*******

Prior Authorizations Will Transition Back to Molina and Away from eviCore

Effective September 1, 2021, prior authorization (PA) requests and medical coverage appeals for Molina Healthcare members that are currently being submitted through eviCore healthcare (eviCore) will transition back to Molina. This change will apply to all Molina lines of business.

This will impact prior authorizations and appeals processes for specialized services as outlined in the table below. Additionally, with this transition, certain codes will no longer require prior authorization; please check online tools to verify prior authorization requirements.

Impacted Specialized Service	Molina PA Submission Method	Appeal Submissions to:
<ul style="list-style-type: none"> • Imaging and Special Tests <ul style="list-style-type: none"> ○ Advanced Imaging (MRI, CT, PET, Selected Ultrasounds) ○ Cardiac Imaging 	<p>Provider Portal (preferred) OR Fax: 877-731-7218</p>	<p>Pre/Post Service Appeals Address: Molina Healthcare 880 West Long Lake Rd, Suite 600 Troy MI 48098-4504 ATTN: Appeals Department</p> <p>Pre-Service Appeals: Fax: 248-925-1799</p> <p>Post-Service Appeals: Fax: 248-925-1768</p>
<ul style="list-style-type: none"> • Radiation Therapy • Sleep Covered Services and Related Equipment • Molecular and Genomic Testing 	<p>Provider Portal (preferred) OR</p> <p>Medicaid & Marketplace: Fax: 800-594-7404 **UPDATED FAX #</p> <p>Medicare: Fax: 844-251-1450</p> <p>MMP (Duals): Fax: 844-251-1451</p>	<p>Pre/Post Service Appeals Address: Molina Healthcare 880 West Long Lake Rd, Suite 600 Troy MI 48098-4504 ATTN: Appeals Department</p> <p>Pre-Service Appeals: Fax: 248-925-1799</p> <p>Post-Service Appeals: Fax: 248-925-1768</p>

On and After September 1, 2021 Providers Must Send Authorizations and Appeals to Molina

Prior Authorization requests should be submitted through the Provider Portal or by using the appropriate fax number for the type of request as listed in the table above. The Provider Portal is the preferred method.

Learn more about Molina's prior authorization requirements, including where to submit PA requests at www.MolinaHealthcare.com. The Molina Provider Website includes the Prior Authorization Guide, Prior Authorization code list for services that require prior authorization and Molina's convenient Prior Authorization Look-up Tool.

Important: Benefits will vary based on the member's coverage and the service being rendered. Always check the member's eligibility through the Provider Portal or through Molina's automated phone system at: (855) 322-4077.

Thank you for your ongoing care for Molina members. Questions regarding this transition, or PA requirements can be directed to the Provider Services department at: MHMProviderServicesMailbox@molinahealthcare.com

Thank you for serving Molina members.