

# Provider Bulletin

Molina Healthcare of California

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January 7, 2026

- ☐ Imperial
- ☒ Riverside
- ☒ San Bernardino
- ☒ Los Angeles
- ☐ Orange
- ☒ Sacramento
- ☒ San Diego

## California Children's Services (CCS) Program Medical Documentation

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to the Medi-Cal line of business.

### What you need to know:

The Department of Health Care Services (DHCS) has long required, and continues to require, all documentation supporting medical decision-making to be uploaded into the Children's Medical Services Network (CMS Net) or the Provider Electronic Data Interchange (PEDI), in accordance with longstanding state law, regulation, and state guidance.

DHCS is responsible for overseeing the overall administration of the California Children's Services (CCS) Program. Welfare & Institutions (W&I) Code article 5.51, section 14184.600 of the California Advancing and Innovating Medi-Cal (CalAIM) initiative authorized DHCS to enhance oversight and monitoring of county administration of the CCS Program.

This is a reminder that any CCS referrals or SAR requests that network providers make MUST include supporting documentation. This is required so that CCS counties can upload the documentation into CMS Net or PEDI to have available for state review. The state uses the documentation to pay all claims as well as for county CCS oversight.

## Provider Action

### COUNTY OBLIGATIONS

Counties must upload supporting documents into CMS Net to authorize service authorization requests (SARs) to avoid the risk of a claim being denied.

The following requirements continue to apply:

#### A. County Responsibilities

County CCS Programs must upload the following types of documentation into CMS Net:

- Medical records (e.g., diagnostic reports, clinical notes)
- Plan of treatment
- Any other documentation used to support medical decisions

#### B. Electronic Health Record (EHR) Integration

If a County CCS Program has direct access to Provider's EHR systems through existing agreements, the County may:

- Require Providers to upload documentation directly into CMS Net.
- Update EHR contracts to include submission of medical records into CMS Net or PEDI.

For more information, please see the [DHCS California Children's Services Program Medical Documentation](#).

### What if you need assistance?

If you have any questions regarding the notification, please contact your [Molina Provider Relations Representative](#).

