

Provider Bulletin

Molina Healthcare of California

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February 16, 2026

- Imperial
- Riverside
- San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

Performant Healthcare Solutions Auditing

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to the Medi-Cal line of business.

What you need to know:

Performant Healthcare Solutions is the entity contracted by Molina Healthcare to conduct audits on claims submitted and paid by the Plan, aiming to ensure appropriate billing and charges in accordance with existing contracts.

The company employs a multidisciplinary team of auditors who collaborate with the provider's staff to develop strategies to reduce errors and enhance the claims payment process.

Provider Action

Providers are encouraged to contact Performant Healthcare Solutions' Customer Service for assistance with audit-related inquiries.

Please refer to the attached letter for more information.



What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

Service County Area	Provider Relations Representative	Contact Number	Email Address
Los Angeles County	Clemente Arias	562-233-1753	Clemente.Arias@molinahealthcare.com
	Elias Gomez	562-723-9760	Elias.Gomez@molinahealthcare.com
	Velma Castillo	626-721-3089	Velma.Castillo@molinahealthcare.com
	Anisha Brar	562-756-1347	Anisha.Brar@molinahealthcare.com
Los Angeles / Orange County	Maria Guimoye	562-783-0005	Maria.Guimoye@molinahealthcare.com
Sacramento County	Johonna Eshalomi	916-268-1418	Johonna.Eshalomi@molinahealthcare.com
San Bernardino County	Luana Mclver	909-454-4247	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside County	Vanessa Lomeli	909-419-3026	Vanessa.Lomeli2@molinahealthcare.com
Riverside County	Patricia Melendez	951-447-7585	Patricia.Melendez@molinahealthcare.com
San Diego / Imperial County	Brigitte Maldonado	760-421-1466	Brigitte.Maldonado@molinahealthcare.com
	Christian Hernandez	619-669-3307	Christian.Hernandez@molinahealthcare.com

California Facilities (Hospitals, SNFs, CBAS, ICF/DD & ASC Providers)	Facility Representative	Contact Number	Email Address
Los Angeles County	Melessa Belcher	714-813-8522	Melessa.Belcher@molinahealthcare.com
Imperial, San Diego & Sacramento	Brittney Aguilar	916-216-9882	Brittney.Aguilar@molinahealthcare.com
Riverside & San Bernardino	MiMi Howard	562-455-3754	Smimi.Howard@molinahealthcare.com

If you are not contracted with Molina and your fax number is not shared with a contracted provider, and you wish to opt out of receiving the MHC Provider Bulletin, please email mhcproviderbulletin@molinahealthcare.com.

Please include the provider's name, NPI, county, and fax number, and you will be removed within 30 days.

Molina Healthcare of California: 200 Oceangate, Suite 100, Long Beach, CA 90802

Letter Request ID: <Insert Letter Request ID>

<Insert Date>

<Facility Name>

Attn: <Medical Records Department>

<Insert Street Address>

<Insert City, State ZIP>

NPI: [Facility NPI]

RE: Welcome Letter

Dear Provider,

Performant Recovery, Inc. d/b/a Performant Healthcare Solutions would like to introduce ourselves and inform you that Molina Healthcare has enlisted our services Performant Healthcare Solutions to conduct an audit of claims submitted by your facility and paid by the Plan. Provider audits are carried out to ensure that billing practices are appropriate, and the plan has been charged appropriately for covered services. This is in accordance with the contracts that exist between the member and the plan, as well as between your facility and the plan.

Performant Healthcare Solutions has a team of experienced auditors from various backgrounds, such as registered nurses, coding specialists, claims operations experts, network managers, quality experts and contract managers and more. They will work closely with your staff to create plans, strategies, and activities aimed at preventing errors and improving the claims payment process.

If you have any questions regarding this letter, please direct your inquiry to Customer Service at (844) 308-3781 between the hours of 9 a.m. and 5 p.m. EST/ 8 a.m. and 4 p.m. CST/ 6 a.m. and 2 p.m. PST, Monday – Friday. We look forward to assisting you with all your audit related inquiries.

Sincerely,

Performant Healthcare Solutions

PERFORMANT

Trey Simpson

AVP – Payment Integrity