

# Provider Bulletin

Molina Healthcare of California

[molinahealthcare.com/members/ca/en-us/health-care-professionals/home.aspx](https://molinahealthcare.com/members/ca/en-us/health-care-professionals/home.aspx)

April 7, 2026

- Imperial
- Riverside
- San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

## Provider Bulletin Summary

**March 17- April 6, 2026**

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to all lines of business.

### **What you need to know:**

Dear Provider,

MHC will now distribute a Provider Bulletin every other Tuesday summarizing all provider communications posted to our website.

#### **Please note:**

- MHC will continue to post updates online as they become available throughout the month.
- This summary includes only items published during the current cycle; previously released Provider Bulletins remain accessible on the MHC provider website or through the Availity Essentials portal.
- **This summary is not a substitute for the complete Provider Bulletin content. Full details, implementation timelines, and requirements are available online.**

Thank you for your continued partnership and commitment to compliance.

## Provider Action

Providers are responsible for reviewing Provider Bulletins online to ensure compliance with all regulatory requirements and policy changes.

Bulletins are available on the MHC provider website for each line of business or through the Availity Essentials portal:

- **Medi-Cal Provider Bulletins:**  
[MolinaHealthcare.com/providers/ca/medicaid/comm/bulletin.aspx](https://MolinaHealthcare.com/providers/ca/medicaid/comm/bulletin.aspx)
- **Marketplace Provider Bulletins:**  
[MolinaMarketplace.com/marketplace/ca/en-us/Providers/Communications/Provider-Bulletin.aspx](https://MolinaMarketplace.com/marketplace/ca/en-us/Providers/Communications/Provider-Bulletin.aspx)
- **Medicare Provider Bulletins:**  
[MolinaHealthcare.com/providers/comm/medicare/CAMedicareBulletin.aspx](https://MolinaHealthcare.com/providers/comm/medicare/CAMedicareBulletin.aspx)
- **Availity Essentials portal:**  
[availity.com/providers/](https://availity.com/providers/)

#### **Subscribe to email notifications:**

If you would like to receive Provider Bulletins by email, submit this form or contact your Provider Relations representative to learn more:

[qfreeaccountssjc1.az1.qualtrics.com/jfe/form/SV\\_b4naTMFNV5055Ou](https://qfreeaccountssjc1.az1.qualtrics.com/jfe/form/SV_b4naTMFNV5055Ou)



**Summary of Provider Bulletins published on the MHC provider website:**

<b>Date Posted</b>	<b>Title</b>	<b>Audience</b>	<b>Line of Business</b>	<b>Summary</b>
03/26/2026	HEDIS® Measure Guide 2026	<ul style="list-style-type: none"> <li>• IPA/MSO Primary Care</li> <li>• IPA/MSO Specialists</li> <li>• Direct Primary Care</li> <li>• Direct Specialists</li> <li>• Behavioral Health</li> <li>• ECM/CS</li> <li>• Hospitals</li> </ul>	<ul style="list-style-type: none"> <li>• Medi-Cal</li> </ul>	The 2026 HEDIS® Measure Guide is now available and contains current specifications used for quality measurement and reporting for the 2026 measurement year.
03/27/2026	Non-Specialty Mental Health Services Responsibilities – APL 26-002	<ul style="list-style-type: none"> <li>• IPA/MSO Primary Care</li> <li>• Direct Primary Care</li> <li>• Behavioral Health</li> </ul>	<ul style="list-style-type: none"> <li>• Medi-Cal</li> </ul>	Provides guidance on requirements for delivering and coordinating Non-Specialty Mental Health Services (NSMHS) and Specialty Mental Health Services (SMHS) for Medi-Cal members, aligned with Department of Health Care Services (DHCS) policies and the CalAIM initiative.
03/30/2026	2026 Provider Manual Updates	<ul style="list-style-type: none"> <li>• IPA/MSO Primary Care</li> <li>• IPA/MSO Specialists</li> <li>• Direct Primary Care</li> <li>• Direct Specialists</li> <li>• Behavioral Health</li> <li>• ECM/CS</li> <li>• Ancillary</li> <li>• CBAS</li> <li>• SNF/LTC</li> <li>• Hospitals</li> </ul>	<ul style="list-style-type: none"> <li>• Medi-Cal</li> <li>• Marketplace</li> <li>• Medicare</li> </ul>	The Marketplace, Medi-Cal, and Medicare Provider Manuals have been updated for the 2026 plan year and are available online through the MHC Provider website.
04/02/2026	ECM/CS Billing Guide	<ul style="list-style-type: none"> <li>• ECM/CS</li> </ul>	<ul style="list-style-type: none"> <li>• Medi-Cal</li> </ul>	It encourages providers to review the newly available Enhanced Care Management (ECM) and Community Supports (CS) Billing Guide on the Molina Healthcare Provider website, which outlines billing, coding, and documentation standards for Medi-Cal services.
04/03/2026	Availity: Reconsiderations	<ul style="list-style-type: none"> <li>• IPA/MSO Primary Care</li> <li>• IPA/MSO Specialists</li> <li>• Direct Primary Care</li> <li>• Direct Specialists</li> <li>• Behavioral Health</li> <li>• ECM/CS</li> <li>• Ancillary</li> <li>• CBAS</li> <li>• SNF/LTC</li> <li>• Hospitals</li> </ul>	<ul style="list-style-type: none"> <li>• Medi-Cal</li> <li>• Marketplace</li> <li>• Medicare</li> </ul>	Informs providers about enhancements to the Availity Provider Portal designed to simplify and improve the submission process for appeals and disputes, including a streamlined interface, better attachment management, and automatic routing. Providers are encouraged to register for Availity Essentials if not already registered and to access available training resources.

If you are not contracted with Molina and your fax number is not shared with a contracted provider, and you wish to opt out of receiving the MHC Provider Bulletin, please email [mhcproviderbulletin@molinahealthcare.com](mailto:mhcproviderbulletin@molinahealthcare.com).

Please include the provider's name, NPI, county, and fax number, and you will be removed within 30 days.

04/03/2026	Availity: New Inpatient Continued Stay Request Digital Process	<ul style="list-style-type: none"> <li>• IPA/MSO Primary Care</li> <li>• IPA/MSO Specialists</li> <li>• Direct Primary Care</li> <li>• Direct Specialists</li> <li>• Behavioral Health</li> <li>• ECM/CS</li> <li>• Ancillary</li> <li>• CBAS</li> <li>• SNF/LTC</li> <li>• Hospitals</li> </ul>	<ul style="list-style-type: none"> <li>• Medi-Cal</li> <li>• Marketplace</li> <li>• Medicare</li> </ul>	Notifies providers about a new digital process for submitting inpatient continued stay requests via the Availity Provider Portal, which will include a new Update button on the Authorization Dashboard and Authorization Inquiry details page.
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### **What if you need assistance?**

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

<b>Service County Area</b>	<b>Provider Relations Representative</b>	<b>Contact Number</b>	<b>Email Address</b>
Los Angeles County	Clemente Arias Elias Gomez Velma Castillo Anisha Brar Anita White	562-233-1753 562-723-9760 626-721-3089 562-756-1347 310-654-4832	<a href="mailto:Clemente.Arias@molinahealthcare.com">Clemente.Arias@molinahealthcare.com</a> <a href="mailto:Elias.Gomez@molinahealthcare.com">Elias.Gomez@molinahealthcare.com</a> <a href="mailto:Velma.Castillo@molinahealthcare.com">Velma.Castillo@molinahealthcare.com</a> <a href="mailto:Anisha.Brar@molinahealthcare.com">Anisha.Brar@molinahealthcare.com</a> <a href="mailto:Princess.White@molinahealthcare.com">Princess.White@molinahealthcare.com</a>
Los Angeles / Orange County	Maria Guimoye	562-783-0005	<a href="mailto:Maria.Guimoye@molinahealthcare.com">Maria.Guimoye@molinahealthcare.com</a>
Sacramento County	Johonna Eshalomi Zuleyma Neal	916-268-1418 510-421-8057	<a href="mailto:Johonna.Eshalomi@molinahealthcare.com">Johonna.Eshalomi@molinahealthcare.com</a> <a href="mailto:Zuleyma.Neal@molinahealthcare.com">Zuleyma.Neal@molinahealthcare.com</a>
San Bernardino County	Luana McIver	909-454-4247	<a href="mailto:Luana.Mciver@molinahealthcare.com">Luana.Mciver@molinahealthcare.com</a>
San Bernardino / Riverside County	Vanessa Lomeli	909-419-3026	<a href="mailto:Vanessa.Lomeli2@molinahealthcare.com">Vanessa.Lomeli2@molinahealthcare.com</a>
Riverside County	Patricia Melendez	951-447-7585	<a href="mailto:Patricia.Melendez@molinahealthcare.com">Patricia.Melendez@molinahealthcare.com</a>
San Diego / Imperial County	Brigitte Maldonado Christian Hernandez	760-421-1466 619-669-3307	<a href="mailto:Brigitte.Maldonado@molinahealthcare.com">Brigitte.Maldonado@molinahealthcare.com</a> <a href="mailto:Christian.Hernandez@molinahealthcare.com">Christian.Hernandez@molinahealthcare.com</a>
<b>California Facilities (Hospitals, SNFs, CBAS, ICF/DD &amp; ASC Providers)</b>	<b>Facility Representative</b>	<b>Contact Number</b>	<b>Email Address</b>
Los Angeles County	Melessa Belcher	714-813-8522	<a href="mailto:Melessa.Belcher@molinahealthcare.com">Melessa.Belcher@molinahealthcare.com</a>
Imperial, San Diego & Sacramento	Brittney Aguilar	916-216-9882	<a href="mailto:Brittney.Aguilar@molinahealthcare.com">Brittney.Aguilar@molinahealthcare.com</a>
Riverside & San Bernardino	MiMi Howard	562-455-3754	<a href="mailto:Smimi.Howard@molinahealthcare.com">Smimi.Howard@molinahealthcare.com</a>

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