

Provider Bulletin

Molina Healthcare of California

molinahealthcare.com/members/ca/en-us/health-care-professionals/home.aspx

May 06, 2026

- Imperial
- Riverside
- San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

Use of Molina Contracted Laboratories

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to all lines of business.

What you need to know:

Dear Provider,

As a reminder, Molina Healthcare of California requires participating providers to utilize **Molina preferred contracted laboratories** when ordering laboratory services for Molina members. Currently, **Quest Diagnostics and LabCorp** are Molina's contracted laboratory vendors.

Using contracted laboratories helps ensure:

- Compliance with Molina network requirements
- Appropriate claim processing and payment
- Reduced risk of member balance billing

Please direct all laboratory testing orders for Molina members to **Quest Diagnostics or LabCorp**, unless otherwise authorized by Molina. Prior authorization requirements, if applicable, must be followed in accordance with Molina policies.

Services performed by **non-contracted laboratories** without appropriate authorization may result in claim denials or provider financial responsibility.

If you have questions regarding contracted laboratory services, network participation, or authorization requirements, please contact your Molina Provider Relations Representative.

Thank you for your continued partnership and for helping ensure timely, high-quality care for Molina members.

Provider Action

Please refer to the Provider Online Directory to ensure PAR provider:
molina.sapphirethreesixtyfive.com

Please refer to our PA LookUp Tool for prior authorization information:
pegapalookup.molinahealthcare.com/prweb/PRAuth/PRGuest



What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

Service County Area	Provider Relations Representative	Contact Number	Email Address
Los Angeles	Clemente Arias	562-233-1753	Clemente.Arias@molinahealthcare.com
	Elias Gomez	562-723-9760	Elias.Gomez@molinahealthcare.com
	Velma Castillo	626-721-3089	Velma.Castillo@molinahealthcare.com
	Anisha Brar	562-756-1347	Anisha.Brar@molinahealthcare.com
	Anita White	310-654-4832	Princess.White@molinahealthcare.com
Los Angeles / Orange	Maria Guimoye	562-783-0005	Maria.Guimoye@molinahealthcare.com
Sacramento	Johonna Eshalomi	916-268-1418	Johonna.Eshalomi@molinahealthcare.com
	Zuleyma Neal	510-421-8057	Zuleyma.Neal@molinahealthcare.com
San Bernardino	Luana Mclver	909-454-4247	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside	Vanessa Lomeli	909-419-3026	Vanessa.Lomeli2@molinahealthcare.com
Riverside	Patricia Melendez	951-447-7585	Patricia.Melendez@molinahealthcare.com
San Diego	Brigitte Maldonado	760-421-1466	Brigitte.Maldonado@molinahealthcare.com
	Christian Hernandez	619-669-3307	Christian.Hernandez@molinahealthcare.com
	Javier Paz	408-663-0048	Javier.Paz@molinahealthcare.com
	Carly Growdon	559-894-4443	Carly.Growdon@molinahealthcare.com
Imperial	Cynthia Bustamante	619-693-0404	Cynthia.Bustamante@molinahealthcare.com

California Facilities (Hospitals, SNFs, CBAS, ICF/DD & ASC Providers)	Facility Representative	Contact Number	Email Address
Los Angeles	Melessa Belcher	714-813-8522	Melessa.Belcher@molinahealthcare.com
San Diego	Brittney Aguilar	916-216-9882	Brittney.Aguilar@molinahealthcare.com
Imperial, Riverside, San Bernardino, Sacramento	MiMi Howard	562-455-3754	Smimi.Howard@molinahealthcare.com

If you are not contracted with Molina and your fax number is not shared with a contracted provider, and you wish to opt out of receiving the MHC Provider Bulletin, please email mhcproviderbulletin@molinahealthcare.com.

Please include the provider's name, NPI, county, and fax number, and you will be removed within 30 days.