

# Provider Bulletin

Molina Healthcare of California

[molinahealthcare.com/members/ca/en-us/health-care-professionals/home.aspx](https://molinahealthcare.com/members/ca/en-us/health-care-professionals/home.aspx)

June 18, 2026

- Imperial
- Riverside
- San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

## Doula Providers – Service Documentation & Office Hours

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to the Medi-Cal and Marketplace lines of business.

### What you need to know:

In accordance with the Department of Health Care Services (DHCS) All Plan Letter 23-024, Molina is requesting documentation for services provided to members year-to-date for 2025.

Per DHCS requirements, doulas must document:

- Dates and time/duration of services
- Nature of care and services provided
- Time spent with the member

Documentation should support the time billed (e.g., “Discussed childbirth education and developed a birth plan with member for 1 hour”) and must be available to DHCS upon request.

Moving forward, this documentation will be collected annually, however, may also be requested on an as-needed basis.

For questions, please contact

[MHCDoulaSupport@molinahealthcare.com](mailto:MHCDoulaSupport@molinahealthcare.com).

## Provider Action

We will also begin hosting quarterly office hours for doula providers, beginning on **July 24, 2026 from 12 p.m. – 1 p.m. PST.**

This is a supportive forum for Molina doulas to connect, receive program updates, and access guidance on documentation, billing, and requirements. These sessions provide an opportunity to ask questions, share feedback, and discuss experiences in serving families. Our goal is to ensure you feel informed, supported, and confident in navigating Molina’s doula program and expectations.

You can register for this event here:

[events.teams.microsoft.com/event/7772e54a-fb15-4e79-a215-17367489e10d@5e625f8d-0b53-4f56-9e46-19fa14bb2e5c](https://events.teams.microsoft.com/event/7772e54a-fb15-4e79-a215-17367489e10d@5e625f8d-0b53-4f56-9e46-19fa14bb2e5c)



## What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

Service County Area	Provider Relations Representative	Contact Number	Email Address
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Imperial, Riverside, San Bernardino, Sacramento	MiMi Howard	562-455-3754	<a href="mailto:Smimi.Howard@molinahealthcare.com">Smimi.Howard@molinahealthcare.com</a>

If you are not contracted with Molina and your fax number is not shared with a contracted provider, and you wish to opt out of receiving the MHC Provider Bulletin, please email [mhcproviderbulletin@molinahealthcare.com](mailto:mhcproviderbulletin@molinahealthcare.com).

Please include the provider's name, NPI, county, and fax number, and you will be removed within 30 days.