

Provider Bulletin

Molina Healthcare of California

molinahealthcare.com/members/ca/en-us/health-care-professionals/home.aspx

August 08, 2025

- ☐ Imperial
- ☒ Riverside
- ☒ San Bernardino
- ☒ Los Angeles
- ☐ Orange
- ☒ Sacramento
- ☒ San Diego

New Regulatory Training Requirement: Trans Inclusive HealthCare Cultural Humility

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to the Medi-Cal line of business.

What you need to know:

Dear plan partner,

In accordance with Senate Bill 923, the TGI Inclusive Care Act, Molina Healthcare is dedicated to improving trans-inclusive health care in California. This act highlights the importance of respecting bodily autonomy, avoiding gender assumptions, and treating everyone with compassion and respect.

To comply with these requirements, Molina has partnered with the Transgender Health & Wellness Center to provide essential training to our plan partners. This training is mandatory and must be completed every two years. **As this is new training, all providers are required to complete it within 30 days of receiving this notice.**

Upon completion of the training, Molina Healthcare requires a signed attestation to confirm that the training has been reviewed and understood.

Access the training presentation and attestation link at:
molinahealthcare.com/providers/ca/medicaid/comm/training.aspx.

Provider Action

Please complete the required training and submit the attestation form using the links below:

1. **Trans Inclusive HealthCare Cultural Humility Training:**
molinahealthcare.com/-/media/Molina/PublicWebsite/PDF/Providers/ca/Medicaid/Trans-Inclusive-Health-Care-Cultural-Humility-Training.ashx
2. **Submit Training Attestation:**
molinahealthcare.surveymonkey.com/r/Q6MHZGQ



What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

Service County Area	Provider Relations Representative	Contact Number	Email Address
Los Angeles County	Clemente Arias Elias Gomez Anita White	562-233-1753 562-723-9760 310-654-4832	Clemente.Arias@molinahealthcare.com Elias.Gomez@molinahealthcare.com Princess.White@molinahealthcare.com
Los Angeles / Orange County	Maria Guimoye	562-783-0005	Maria.Guimoye@molinahealthcare.com
Sacramento County	Johonna Eshalomi	916-268-1418	Johonna.Eshalomi@molinahealthcare.com
San Bernardino County	Luana McIver	909-454-4247	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside County	Vanessa Lomeli	909-419-3026	Vanessa.Lomeli2@molinahealthcare.com
Riverside County	Patricia Melendez	951-447-7585	Patricia.Melendez@molinahealthcare.com
San Diego / Imperial County	Brigitte Maldonado	760-421-1466	Brigitte.Maldonado@MolinaHealthcare.com
San Diego County	Tan Do Rita Weldy	858-287-4869 619-403-7773	Tan.Do@molinahealthcare.com Rita.Weldy@molinahealthcare.com

California Facilities (Hospitals, SNFs, CBAS, ICF/DD & ASC Providers)	Facility Representative	Contact Number	Email Address
Los Angeles County	Laura Gonzalez, Manager	562-325-0368	Laura.Gonzalez3@molinahealthcare.com
Imperial, San Diego & Sacramento	Laura Gonzalez MiMi Howard	562-325-0368 562-455-3754	Laura.Gonzalez3@molinahealthcare.com Smimi.Howard@molinahealthcare.com
Riverside & San Bernardino	MiMi Howard	562-455-3754	Smimi.Howard@molinahealthcare.com

If you are not contracted with Molina and your fax number is not shared with a contracted provider, and you wish to opt out of receiving the MHC Provider Bulletin, please email mhcproviderbulletin@molinahealthcare.com.

Please include the provider's name, NPI, county, and fax number, and you will be removed within 30 days.

Molina Healthcare of California: 200 Oceangate, Suite 100, Long Beach, CA 90802