

Provider Bulletin

Molina Healthcare of California

molinahealthcare.com/members/ca/en-us/health-care-professionals/home.aspx

August 11, 2025

- ☒ Imperial
- ☒ Riverside
- ☒ San Bernardino
- ☒ Los Angeles
- ☒ Orange
- ☒ Sacramento
- ☒ San Diego

Retirement of Legacy Tiles in Payer Spaces

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to all lines of business.

What you need to know:

Dear plan partner,

We are reaching out to inform you of an important update regarding the tools available in Availity Essentials. Molina will retire its legacy tools in the Payer Spaces section of Availity Essentials in **late 2025**. This includes tools used for **referrals, claims, and care management**.

For more details on what is changing, why it matters, and how to access training resources, please reference the attached letter.

Thank you for your continued partnership and commitment to providing quality care to Molina members.

Provider Action

To prepare for the retirement of legacy tools in late 2025, please begin using the updated referrals, claims, and care management tools in Availity Essentials as soon as possible. Early adoption will help ensure a smooth and stress-free transition.



Molina Healthcare: Legacy tools retiring – Transition to Availity Essentials

Greetings from Molina Healthcare,

This notice is to inform you that Molina will retire its legacy tools in Availity Essentials > Payer Spaces in late 2025. This includes tools for referrals, claims and care management.

What's changing?

Retiring the legacy tools will affect how you manage referrals, claims and care management within the payer spaces. To ensure a smooth transition, please begin using the updated referrals, claims and care management tools in Availity Essentials starting today.

Why this matters?

Getting familiar with the Availity tools before the legacy tools retire will help make the switch easy and stress-free. Many providers are already using Availity successfully with Molina and other payers.

Training available

Need help getting started? Watch our on-demand training at Molina PA Training.

Before you begin:

1. Log in to Availity
2. Allow pop-ups from:
 - Apps.Availity.com
 - Availity.com
 - LearnUpon.com

Not registered yet?

Your Availity administrator can go to Availity.com and click **Get Started**. For help, visit **Availity Customer Support**.

Thank you for being part of the Molina Healthcare network!

What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

Service County Area	Provider Relations Representative	Contact Number	Email Address
Los Angeles County	Clemente Arias Elias Gomez Anita White	562-233-1753 562-723-9760 310-654-4832	Clemente.Arias@molinahealthcare.com Elias.Gomez@molinahealthcare.com Princess.White@molinahealthcare.com
Los Angeles / Orange County	Maria Guimoye	562-783-0005	Maria.Guimoye@molinahealthcare.com
Sacramento County	Johonna Eshalomi	916-268-1418	Johonna.Eshalomi@molinahealthcare.com
San Bernardino County	Luana McIver	909-454-4247	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside County	Vanessa Lomeli	909-419-3026	Vanessa.Lomeli2@molinahealthcare.com
Riverside County	Patricia Melendez	951-447-7585	Patricia.Melendez@molinahealthcare.com
San Diego / Imperial County	Brigitte Maldonado	760-421-1466	Brigitte.Maldonado@MolinaHealthcare.com
San Diego County	Tan Do Rita Weldy	858-287-4869 619-403-7773	Tan.Do@molinahealthcare.com Rita.Weldy@molinahealthcare.com

California Facilities (Hospitals, SNFs, CBAS, ICF/DD & ASC Providers)	Facility Representative	Contact Number	Email Address
Los Angeles County	Laura Gonzalez, Manager	562-325-0368	Laura.Gonzalez3@molinahealthcare.com
Imperial, San Diego & Sacramento	Laura Gonzalez MiMi Howard	562-325-0368 562-455-3754	Laura.Gonzalez3@molinahealthcare.com Smimi.Howard@molinahealthcare.com
Riverside & San Bernardino	MiMi Howard	562-455-3754	Smimi.Howard@molinahealthcare.com

If you are not contracted with Molina and your fax number is not shared with a contracted provider, and you wish to opt out of receiving the MHC Provider Bulletin, please email mhcproviderbulletin@molinahealthcare.com.

Please include the provider's name, NPI, county, and fax number, and you will be removed within 30 days.

Molina Healthcare of California: 200 Oceangate, Suite 100, Long Beach, CA 90802