Provider Bulletin

Molina Healthcare of California

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August 12, 2025

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Newborn Billing & ID Numbers

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to the Medi-Cal line of business.

What you need to know:

In California, newborns born to mothers enrolled in Medi-Cal or the Medi-Cal Access Infant Program (MCAP) are automatically eligible for coverage beginning at birth through their first birthday.

While eligibility is automatic, MCAP requires infant registration via the Infant Registration Form to ensure proper enrollment.

Hospitals often assist by uploading newborn Medi-Cal IDs shortly after birth. However, even after an ID is created, there is a 2-3 week delay before Molina receives the newborn's eligibility data from the state. During this time, the newborn may not be loaded into our system due to timing and will show as not a member or ineligible.

Full-Scope Medi-Cal Coverage Includes:

- Prenatal care
- Labor and delivery
- Postpartum care (up to 12 months)
- Medically necessary services including dental and mental health

Billing Guidance

Check Availity before submitting any claim to verify whether the newborn Medi-Cal ID is active and assigned to Molina for the dates of service you are submitting for.

- **If the newborn's ID is loaded in Availity as active for your claim date of service:**
  → Submit claims under the newborn's Medi-Cal ID.

- **If the newborn's ID is not yet visible in Availity:**
  → Submit claims under the mother's Medi-Cal ID.

Provider Action

Important Notes

- Do not submit claims under a newborn's ID until it appears in Molina's system—claims will be denied for ineligibility.

- Timely filing limits apply to all claims, including those that are later resubmitted after eligibility updates.

- Assignment of a newborn ID to Molina does not guarantee that our system has received the record from the state.

- Providers are responsible for verifying eligibility through Availity prior to billing

Why This Matters

Verifying eligibility before claim submission reduces denials and the need for rework, helping you avoid missed timely filing deadlines and ensuring smoother payment processing.

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What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

Service County Area	Provider Relations Representative	Contact Number	Email Address
Los Angeles County	Clemente Arias Elias Gomez Anita White	562-233-1753 562-723-9760 310-654-4832	Clemente.Arias@molinahealthcare.com Elias.Gomez@molinahealthcare.com Princess.White@molinahealthcare.com
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San Bernardino / Riverside County	Vanessa Lomeli	909-419-3026	Vanessa.Lomeli2@molinahealthcare.com
San Diego / Imperial County	Brigitte Maldonado	760-421-1466	Brigitte.Maldonado@MolinaHealthcare.com
San Diego County	Tan Do Rita Weldy	858-287-4869 619-403-7773	Tan.Do@molinahealthcare.com Rita.Weldy@molinahealthcare.com

California Facilities (Hospitals, SNFs, CBAS, ICF/DD & ASC Providers)	Facility Representative	Contact Number	Email Address
Los Angeles County	Laura Gonzalez, Manager	562-325-0368	Laura.Gonzalez3@molinahealthcare.com
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If you are not contracted with Molina and your fax number is not shared with a contracted provider, and you wish to opt out of receiving the MHC Provider Bulletin, please email mhcproviderbulletin@molinahealthcare.com.

Please include the provider's name, NPI, county, and fax number, and you will be removed within 30 days.

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