

# Provider Bulletin

Molina Healthcare of California

[molinahealthcare.com/members/ca/en-us/health-care-professionals/home.aspx](https://molinahealthcare.com/members/ca/en-us/health-care-professionals/home.aspx)

September 19, 2025

- ☒ Imperial
- ☒ Riverside
- ☒ San Bernardino
- ☒ Los Angeles
- ☒ Orange
- ☒ Sacramento
- ☒ San Diego

## Reminder: Q3 Provider Satisfaction Survey

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to all lines of business.

### What you need to know:

**Help us enhance your experience!** We invite you to take a quick survey to help us better understand your needs and how we can improve support for our provider network.

We are gathering feedback from our contracted providers and staff who work closely with Molina Healthcare. Your insights and unique perspectives are crucial in driving meaningful improvements and strengthening our provider engagement.

This year, we have added new questions to gain deeper insights into your experience and identify areas for enhancement. You can also choose to have a Provider Relations Representative reach out to you regarding your survey responses.

### When this is happening:

The Provider Satisfaction Survey is currently **open** and will close on **September 26, 2025**.

Thank you for your participation. Your responses are confidential and will be used to enhance the provider experience with Molina Healthcare.

## Provider Action

Please scan the QR code or follow the link below to participate in our 2-minute survey!



[qfreeaccountssjc1.az1.qualtrics.com/jfe/form/SV\\_eQyqvcjbLK3fJeS](https://qfreeaccountssjc1.az1.qualtrics.com/jfe/form/SV_eQyqvcjbLK3fJeS)

## **What if you need assistance?**

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

| <b>Service County Area</b>        | <b>Provider Relations Representative</b>        | <b>Contact Number</b>                        | <b>Email Address</b>                                                                                                                                                                                                                                                                   |
|-----------------------------------|-------------------------------------------------|----------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Los Angeles County                | Clemente Arias<br>Elias Gomez<br>Velma Castillo | 562-233-1753<br>562-723-9760<br>626-721-3089 | <a href="mailto:Clemente.Arias@molinahealthcare.com">Clemente.Arias@molinahealthcare.com</a><br><a href="mailto:Elias.Gomez@molinahealthcare.com">Elias.Gomez@molinahealthcare.com</a><br><a href="mailto:Velma.Castillo@molinahealthcare.com">Velma.Castillo@molinahealthcare.com</a> |
| Los Angeles / Orange County       | Maria Guimoye                                   | 562-783-0005                                 | <a href="mailto:Maria.Guimoye@molinahealthcare.com">Maria.Guimoye@molinahealthcare.com</a>                                                                                                                                                                                             |
| Sacramento County                 | Johonna Eshalomi                                | 916-268-1418                                 | <a href="mailto:Johonna.Eshalomi@molinahealthcare.com">Johonna.Eshalomi@molinahealthcare.com</a>                                                                                                                                                                                       |
| San Bernardino County             | Luana McIver                                    | 909-454-4247                                 | <a href="mailto:Luana.Mciver@molinahealthcare.com">Luana.Mciver@molinahealthcare.com</a>                                                                                                                                                                                               |
| San Bernardino / Riverside County | Vanessa Lomeli                                  | 909-419-3026                                 | <a href="mailto:Vanessa.Lomeli2@molinahealthcare.com">Vanessa.Lomeli2@molinahealthcare.com</a>                                                                                                                                                                                         |
| Riverside County                  | Patricia Melendez                               | 951-447-7585                                 | <a href="mailto:Patricia.Melendez@molinahealthcare.com">Patricia.Melendez@molinahealthcare.com</a>                                                                                                                                                                                     |
| San Diego / Imperial County       | Lincoln Watkins<br>Tan Do                       | 619-972-9860<br>858-287-4869                 | <a href="mailto:Lincoln.Watkins@molinahealthcare.com">Lincoln.Watkins@molinahealthcare.com</a><br><a href="mailto:Tan.Do@molinahealthcare.com">Tan.Do@molinahealthcare.com</a>                                                                                                         |

| <b>California Facilities<br/>(Hospitals, SNFs, CBAS,<br/>ICF/DD &amp; ASC Providers)</b> | <b>Facility Representative</b>            | <b>Contact Number</b>        | <b>Email Address</b>                                                                                                                                                                       |
|------------------------------------------------------------------------------------------|-------------------------------------------|------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Los Angeles County                                                                       | Melessa Belcher                           | 714-813-8522                 | <a href="mailto:Melessa.Belcher@molinahealthcare.com">Melessa.Belcher@molinahealthcare.com</a>                                                                                             |
| Imperial, San Diego & Sacramento                                                         | MiMi Howard<br>Laura Gonzalez,<br>Manager | 562-455-3754<br>562-325-0368 | <a href="mailto:Smimi.Howard@molinahealthcare.com">Smimi.Howard@molinahealthcare.com</a><br><a href="mailto:Laura.Gonzalez3@molinahealthcare.com">Laura.Gonzalez3@molinahealthcare.com</a> |
| Riverside & San Bernardino                                                               | MiMi Howard                               | 562-455-3754                 | <a href="mailto:Smimi.Howard@molinahealthcare.com">Smimi.Howard@molinahealthcare.com</a>                                                                                                   |

If you are not contracted with Molina and your fax number is not shared with a contracted provider, and you wish to opt out of receiving the MHC Provider Bulletin, please email [mhcproviderbulletin@molinahealthcare.com](mailto:mhcproviderbulletin@molinahealthcare.com).

Please include the provider's name, NPI, county, and fax number, and you will be removed within 30 days.

Molina Healthcare of California: 200 Oceangate, Suite 100, Long Beach, CA 90802