

Provider Bulletin

Molina Healthcare of California

molinahealthcare.com/members/ca/en-us/health-care-professionals/home.aspx

September 23, 2025

- ☒ Imperial
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- ☒ San Bernardino
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Exciting News – Molina is Launching a New Learning Management System (LMS)

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to all lines of business.

What you need to know:

Dear IPA Partner,

We are excited to share that Molina has partnered with More Inclusive Healthcare (MIH) to launch a new, more engaging Learning Management System (LMS). This upgraded LMS will enhance the training experience for our provider network, making it easier to complete required training anytime, anywhere, on any device.

As we prepare for the official launch, we need your support to ensure seamless access for your providers. To avoid any disruptions, please coordinate with your IT team to whitelist the following URL domains and email addresses associated with the new platform. A whitelist is a list of pre-approved entities, such as IP addresses, email addresses, applications, or domains, that are explicitly allowed access to a system or network.

URL Domains to Whitelist:

- molina.lizalearning.com
- mhreg.lizalearning.com
- mh.lizalearning.com

Email Addresses to Whitelist:

- info@lizalearning.com
- support@lizalearning.com

Provider Action

Ensuring these domains and addresses are whitelisted is critical for uninterrupted access to the platform and for your providers to receive important training communications.

Your assigned Provider Relations Representative will contact you soon regarding the new LMS.

Thank you in advance for your cooperation and support in making this transition a success.



What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

Service County Area	Provider Relations Representative	Contact Number	Email Address
Los Angeles County	Clemente Arias Elias Gomez Velma Castillo	562-233-1753 562-723-9760 626-721-3089	Clemente.Arias@molinahealthcare.com Elias.Gomez@molinahealthcare.com Velma.Castillo@MolinaHealthcare.com
Los Angeles / Orange County	Maria Guimoye	562-783-0005	Maria.Guimoye@molinahealthcare.com
Sacramento County	Johonna Eshalomi	916-268-1418	Johonna.Eshalomi@molinahealthcare.com
San Bernardino County	Luana McIver	909-454-4247	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside County	Vanessa Lomeli	909-419-3026	Vanessa.Lomeli2@molinahealthcare.com
Riverside County	Patricia Melendez	951-447-7585	Patricia.Melendez@molinahealthcare.com
San Diego / Imperial County	Brigitte Maldonado	760-421-1466	Brigitte.Maldonado@MolinaHealthcare.com
San Diego County	Tan Do Rita Weldy	858-287-4869 619-403-7773	Tan.Do@molinahealthcare.com Rita.Weldy@molinahealthcare.com

California Facilities (Hospitals, SNFs, CBAS, ICF/DD & ASC Providers)	Facility Representative	Contact Number	Email Address
Los Angeles County	Melessa Belcher	714-813-8522	Melessa.Belcher@MolinaHealthcare.com
Imperial, San Diego & Sacramento	MiMi Howard Laura Gonzalez, Manager	562-455-3754 562-325-0368	Smimi.Howard@molinahealthcare.com Laura.Gonzalez3@molinahealthcare.com
Riverside & San Bernardino	MiMi Howard	562-455-3754	Smimi.Howard@molinahealthcare.com

If you are not contracted with Molina and your fax number is not shared with a contracted provider, and you wish to opt out of receiving the MHC Provider Bulletin, please email mhcproviderbulletin@molinahealthcare.com.

Please include the provider's name, NPI, county, and fax number, and you will be removed within 30 days.

Molina Healthcare of California: 200 Oceangate, Suite 100, Long Beach, CA 90802