

Provider Bulletin

Molina Healthcare of California

molinahealthcare.com/members/ca/en-us/health-care-professionals/home.aspx

November 19, 2025

- ☐ Imperial
- ☒ Riverside
- ☒ San Bernardino
- ☒ Los Angeles
- ☐ Orange
- ☒ Sacramento
- ☒ San Diego

Medi-Cal Rx Pharmacy Benefits, and Cell and Gene Therapy Coverage – DHCS APL 25-013

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to the Medi-Cal line of business.

This notification is based on All-Plan Letter (APL) 25-013, which can be found in full on the Department of Health Care Services (DHCS) website at: dhcs.ca.gov/formsandpubs/Documents/MMCDAPLsandPolicyLetters/APL%202025/APL25-013.pdf

What you need to know:

APL 25-013 provides guidance on pharmacy benefits for Medi-Cal members, outlining the responsibilities of Molina and Medi-Cal Rx. Outpatient pharmacy benefits are administered through Medi-Cal Rx, while Molina continues to manage physician-administered drugs and coordinate care and related services. The APL also introduces coverage for certain advanced cell and gene therapies under a federal access model.

BACKGROUND

As of January 1, 2022, Medi-Cal pharmacy services transitioned to the Fee-For-Service (FFS) system, now administered through Medi-Cal Rx. In 2025, California joined the federal Cell and Gene Therapy (CGT) Access Model to improve access to two advanced gene therapies for sickle cell disease, with outcomes tracked over a five-year period. Under this model, certain therapies are carved out of Molina's capitation, while the Molina continues to coordinate all related medical and support services for members receiving these treatments.

POLICY

- **Medi-Cal Rx Coverage:** Covers outpatient drugs, select medical supplies (e.g., diabetic and contraceptive devices), and enteral nutrition products billed via pharmacy claims.
- **Provider Administered Drugs (PADs):** Molina is responsible for PADs billed under the medical benefit. Exceptions for pharmacy billing require prior authorization and clinical justification.
- **Cell and Gene Therapy (CGT) Coverage:**
 - LYFGENIA™ (effective July 1, 2025) and CASGEVY™ (effective October 1, 2025, pending CMS approval) are carved out of Molina's capitation.
 - Molina does not apply prior authorization or other utilization management to these therapies.
 - Molina is responsible for care coordination, including pre/post-treatment services, transportation, and related support.

Provider Action

Please review the full APL 25-013 on the DHCS website to ensure your billing and clinical processes align with current guidance. Providers should confirm that prescriptions meet clinical and documentation requirements and may assist members by providing supporting information for coverage or claims matters as needed. The following summarizes key claims processes and provider responsibilities.

PADs: Follow Molina policies for billing and reimbursement. Claims submission and prior authorization status can be managed through the Availity Essentials portal.

Emergency Pharmacy Services: Refer to Medi-Cal Rx processes for emergency outpatient pharmacy needs, including how to access fills when a Medi-Cal Rx pharmacy is unavailable and the 14-day supply/repeat allowance.

Mental Health Medications: All mental health medications are covered under a uniform Medi-Cal Rx policy, regardless of where the member receives mental health services.

CGT Therapies:

- Do not bill Molina for LYFGENIA™ or CASGEVY™; claims must be submitted through Medi-Cal FFS.
- Assist eligible members in accessing these therapies through DHCS-approved treatment centers.
- Coordinate required medical and non-medical services, including care coordination for treatment planning, transportation and fertility preservation when appropriate.
- Refer members under age 21 to the CCS program and those 21 or older to GHPP for eligibility consideration when applicable.



Policy (continued)

- **Special Populations:**

- **California Children's Services (CCS) Program:** Children with complex chronic healthcare needs enrolled in CCS receive pharmacy benefits through Medi-Cal Rx. PADs related to CCS-eligible conditions are covered under the medical benefit, while PADs for other conditions remain the responsibility of Molina.
- **Genetically Handicapped Persons Program (GHPP):** Members aged 21 and older who qualify for GHPP receive coverage and coordination of care for applicable therapies, including PADs and related services, through Molina.

- **Emergency Pharmacy Services:** Medi-Cal Rx provides emergency fills when a contracted pharmacy is not available, including a 14-day supply with one repeat fill when necessary.
- **Mental Health Medications:** All mental health medications are uniformly covered through Medi-Cal Rx, regardless of where the member receives mental health services.
- **Quality & Reporting:** Providers should be aware that medication adherence and appropriate utilization may impact HEDIS and other quality reporting measures.
- **Grievances & Appeals:** Providers should follow Molina's processes for member grievances, complaints, and claim appeals related to pharmacy or medical benefit services.
- **Exclusions:** Certain programs, such as PACE and SCAN, are excluded from Medi-Cal Rx coverage. Providers should refer to DHCS for details.

For more information, visit:

- Medi-Cal Rx: medi-calrx.dhcs.ca.gov/home/
- Cell & Gene Therapy: dhcs.ca.gov/services/medi-cal/Pages/CGT.aspx

What if you need assistance?

If you have any questions regarding the notification, please contact the Pharmacy department at MHCPharmacy@MolinaHealthcare.com or contact your assigned Molina Provider Relations Representative below.

Service County Area	Provider Relations Representative	Contact Number	Email Address
Los Angeles County	Clemente Arias	562-233-1753	Clemente.Arias@molinahealthcare.com
	Elias Gomez	562-723-9760	Elias.Gomez@molinahealthcare.com
	Velma Castillo	626-721-3089	Velma.Castillo@molinahealthcare.com
	Anita White	310-654-4832	Princess.White@molinahealthcare.com
	Anisha Brar	N/A	Anisha.Brar@molinahealthcare.com
Los Angeles / Orange County	Maria Guimoye	562-783-0005	Maria.Guimoye@molinahealthcare.com
Sacramento County	Johonna Eshalomi	916-268-1418	Johonna.Eshalomi@molinahealthcare.com
San Bernardino County	Luana McIver	909-454-4247	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside County	Vanessa Lomeli	909-419-3026	Vanessa.Lomeli2@molinahealthcare.com
Riverside County	Patricia Melendez	951-447-7585	Patricia.Melendez@molinahealthcare.com
San Diego / Imperial County	Brigitte Maldonado	760-421-1466	Brigitte.Maldonado@MolinaHealthcare.com

California Facilities (Hospitals, SNFs, CBAS, ICF/DD & ASC Providers)	Facility Representative	Contact Number	Email Address
Los Angeles County	Melessa Belcher	714-813-8522	Melessa.Belcher@MolinaHealthcare.com
Imperial, San Diego & Sacramento County	Brittney Aguilar	916-216-9882	Brittney.Aguilar@molinahealthcare.com
Riverside & San Bernardino County	MiMi Howard	562-455-3754	Smimi.Howard@molinahealthcare.com