

Provider Bulletin

Molina Healthcare of California

molinahealthcare.com/members/ca/en-us/health-care-professionals/home.aspx

April 21, 2026

- Imperial
- Riverside
- San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

Provider Bulletin Summary

April 7-20, 2026

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to all lines of business.

What you need to know:

Dear Provider,

MHC will now distribute a Provider Bulletin every other Tuesday summarizing all provider communications posted to our website.

Please note:

- MHC will continue to post updates online as they become available throughout the month.
- This summary includes only items published during the current cycle; previously released Provider Bulletins remain accessible on the MHC provider website or through the Availity Essentials portal.
- **This summary is not a substitute for the complete Provider Bulletin content. Full details, implementation timelines, and requirements are available online.**

Thank you for your continued partnership and commitment to compliance.

Provider Action

Providers are responsible for reviewing Provider Bulletins online to ensure compliance with all regulatory requirements and policy changes.

Bulletins are available on the MHC provider website for each line of business or through the Availity Essentials portal:

- **Medi-Cal Provider Bulletins:**
MolinaHealthcare.com/providers/ca/medicaid/comm/bulletin.aspx
- **Marketplace Provider Bulletins:**
MolinaMarketplace.com/marketplace/ca/en-us/Providers/Communications/Provider-Bulletin.aspx
- **Medicare Provider Bulletins:**
MolinaHealthcare.com/providers/comm/medicare/CAMedicareBulletin.aspx
- **Availity Essentials portal:**
availity.com/providers/

Subscribe to email notifications:

If you would like to receive Provider Bulletins by email, submit this form or contact your Provider Relations representative to learn more:

qfreeaccountssjc1.az1.qualtrics.com/jfe/form/SV_b4naTMFNV5055Ou



Summary of Provider Bulletins published on the MHC provider website:

Date Posted	Title	Audience	Line of Business	Summary
04/13/2026	2025 Primary Care Provider Clinical Profile Quality Bonus Program	<ul style="list-style-type: none"> • IPA/MSO Primary Care • Direct Primary Care 	<ul style="list-style-type: none"> • Medi-Cal • Marketplace • Medicare 	Molina's 2025 Primary Care Provider Clinical Profile Quality Bonus Program has ended effective immediately. All program deemers have expired and final incentive payments are pending reconciliation.
04/13/2026	2025 Medicare Primary Care Provider Pay-For-Quality Bonus Program	<ul style="list-style-type: none"> • IPA/MSO Primary Care • Direct Primary Care 	<ul style="list-style-type: none"> • Medicare 	The 2025 Medicare Primary Care Provider Pay-For-Quality Bonus Program has ended. All program deemers expired and final incentive payments pending.
04/14/2026	2026 SUD Care Honor Roll Program	<ul style="list-style-type: none"> • Hospitals 	<ul style="list-style-type: none"> • Medi-Cal • Marketplace • Medicare 	The 2026 Substance Use Disorder (SUD) Care Honor Roll Program invites adult acute care hospitals in California to voluntarily participate by submitting a self-assessment between July 1 and July 31, 2026.
04/14/2026	Medi-Cal Managed Care Plan Responsibilities for Behavioral Health Data-Sharing APL 26-004	<ul style="list-style-type: none"> • IPA/MSO Primary Care • IPA/MSO Specialists • Direct Primary Care • Direct Specialists • Behavioral Health • ECM/CS • Hospitals 	<ul style="list-style-type: none"> • Medi-Cal 	APL 26-004 outlines requirements for real-time, bidirectional behavioral health data sharing across Medi-Cal managed care plans, including exchange of referrals, admission-discharge-transfer notifications, member rosters, compliance with consent standards, and data sharing for reporting.
04/14/2026	Upcoming Medi-Cal Rx Pharmacy Claim Requirements ICD-10-CM Diagnosis Codes	<ul style="list-style-type: none"> • IPA/MSO Primary Care • IPA/MSO Specialists • Direct Primary Care • Direct Specialists • Behavioral Health • ECM/CS • Ancillary • CBAS • SNF/LTC • Hospitals 	<ul style="list-style-type: none"> • Medi-Cal 	Starting Fall 2026, all Medi-Cal pharmacy claims must include ICD-10-CM diagnosis codes; claims without these codes will be denied and must be resubmitted, with up to five codes allowed per claim. Providers are advised to include these codes on prescriptions and pharmacy claims.
04/15/2026	Provider Disputes	<ul style="list-style-type: none"> • IPA/MSO Primary Care • IPA/MSO Specialists • Direct Primary Care • Direct Specialists • Behavioral Health • ECM/CS • Ancillary • CBAS • SNF/LTC • Hospitals 	<ul style="list-style-type: none"> • Medi-Cal • Marketplace 	Reminder to network providers of the preferred process for submitting provider claims disputes via the Availity Essentials Portal, including alternative fax and mail options and applicable timelines.

If you are not contracted with Molina and your fax number is not shared with a contracted provider, and you wish to opt out of receiving the MHC Provider Bulletin, please email mhcproviderbulletin@molinahealthcare.com.

Please include the provider's name, NPI, county, and fax number, and you will be removed within 30 days.

04/16/2026	Interpretation Services for Molina Providers	<ul style="list-style-type: none"> • IPA/MSO Primary Care • IPA/MSO Specialists • Direct Primary Care • Direct Specialists • Behavioral Health • ECM/CS • Ancillary • CBAS • SNF/LTC • Hospitals 	<ul style="list-style-type: none"> • Medi-Cal • Marketplace • Medicare 	Interpretation services are available to Molina members at no cost. Providers are expected to offer language assistance as needed to ensure effective communication and compliance. Molina provides interpreter services through molina.hannahub.ai/ .
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What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

Service County Area	Provider Relations Representative	Contact Number	Email Address
Los Angeles	Clemente Arias	562-233-1753	Clemente.Arias@molinahealthcare.com
	Elias Gomez	562-723-9760	Elias.Gomez@molinahealthcare.com
	Velma Castillo	626-721-3089	Velma.Castillo@molinahealthcare.com
	Anisha Brar	562-756-1347	Anisha.Brar@molinahealthcare.com
	Anita White	310-654-4832	Princess.White@molinahealthcare.com
Los Angeles / Orange	Maria Guimoye	562-783-0005	Maria.Guimoye@molinahealthcare.com
Sacramento	Johonna Eshalomi	916-268-1418	Johonna.Eshalomi@molinahealthcare.com
	Zuleyma Neal	510-421-8057	Zuleyma.Neal@molinahealthcare.com
San Bernardino	Luana McIver	909-454-4247	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside	Vanessa Lomeli	909-419-3026	Vanessa.Lomeli2@molinahealthcare.com
Riverside	Patricia Melendez	951-447-7585	Patricia.Melendez@molinahealthcare.com
San Diego / Imperial	Brigitte Maldonado	760-421-1466	Brigitte.Maldonado@molinahealthcare.com
	Christian Hernandez	619-669-3307	Christian.Hernandez@molinahealthcare.com
California Facilities (Hospitals, SNFs, CBAS, ICF/DD & ASC Providers)	Facility Representative	Contact Number	Email Address
Los Angeles	Melessa Belcher	714-813-8522	Melessa.Belcher@molinahealthcare.com
Imperial, San Diego & Sacramento	Brittney Aguilar	916-216-9882	Brittney.Aguilar@molinahealthcare.com
Riverside & San Bernardino	MiMi Howard	562-455-3754	Smimi.Howard@molinahealthcare.com

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