

Provider Bulletin

Molina Healthcare of California

molinahealthcare.com/members/ca/en-us/health-care-professionals/home.aspx

May 19, 2026

- Imperial
- Riverside
- San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

Provider Bulletin Summary

May 6-15, 2026

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to all lines of business.

What you need to know:

Dear Provider,

MHC will now distribute a Provider Bulletin every other Tuesday summarizing all provider communications posted to our website.

Please note:

- MHC will continue to post updates online as they become available throughout the month.
- This summary includes only items published during the current cycle; previously released Provider Bulletins remain accessible on the MHC provider website or through the Availity Essentials portal.
- **This summary is not a substitute for the complete Provider Bulletin content. Full details, implementation timelines, and requirements are available online.**

Thank you for your continued partnership and commitment to compliance.

Provider Action

Providers are responsible for reviewing Provider Bulletins online to ensure compliance with all regulatory requirements and policy changes.

Bulletins are available on the MHC provider website for each line of business or through the Availity Essentials portal:

- **Medi-Cal Provider Bulletins:**
MolinaHealthcare.com/providers/ca/medicaid/comm/bulletin.aspx
- **Marketplace Provider Bulletins:**
MolinaMarketplace.com/marketplace/ca/en-us/Providers/Communications/Provider-Bulletin.aspx
- **Medicare Provider Bulletins:**
MolinaHealthcare.com/providers/comm/medicare/CAMedicareBulletin.aspx
- **Availity Essentials portal:**
availability.com/providers/

Subscribe to email notifications:

If you would like to receive Provider Bulletins by email, submit this form or contact your Provider Relations representative to learn more:

qfreeaccountssjc1.az1.qualtrics.com/jfe/form/SV_b4naTMFNV5055Ou



Summary of Provider Bulletins published on the MHC provider website:

Date Posted	Title	Audience	Line of Business	Summary
05/06/2026	Use of Molina Contracted Laboratories	<ul style="list-style-type: none"> • IPA/MSO Primary Care • IPA/MSO Specialists • Direct Primary Care • Direct Specialists • Behavioral Health • ECM/CS • Ancillary • CBAS • SNF/LTC • Hospitals 	<ul style="list-style-type: none"> • Medi-Cal • Marketplace • Medicare 	Reminder to all network providers to use contracted laboratories, specifically Quest Diagnostics and LabCorp, for laboratory services to ensure compliance, proper claim processing, and to avoid member balance billing. Non-contracted lab services provided without authorization may result in claim denials or financial responsibility.
05/11/2026	Immediate Compliance Required: Artificial Intelligence (AI) Use Restrictions	<ul style="list-style-type: none"> • IPA/MSO Primary Care • IPA/MSO Specialists • Direct Primary Care • Direct Specialists • Behavioral Health • ECM/CS • Ancillary • CBAS • SNF/LTC • Hospitals 	<ul style="list-style-type: none"> • Medi-Cal • Marketplace • Medicare 	Molina requires immediate compliance from providers to strictly prohibit the use of AI in ways that affect member services without clinician review, including forbidding AI-generated voice communications to Molina for any administrative or operational functions.
05/12/2026	Quality Measures for Encounter Data Update - Quality Measures for Encounter Data 2.0 APL 26-003	<ul style="list-style-type: none"> • IPA/MSO Primary Care 	<ul style="list-style-type: none"> • Medi-Cal 	Informs providers about updates to the Quality Measures for Encounter Data (QMED) requirements effective January 1, 2026, based on APL 26-003 from DHCS. Providers are urged to ensure encounter data submissions meet the new standards to avoid enforcement actions starting July 1, 2027.
05/13/2026	CORRECTION: 2026 Medicaid Pay-For-Performance/ HEDIS Performance Bonus Program	<ul style="list-style-type: none"> • Direct Primary Care • Direct Specialists • Behavioral Health • ECM/CS 	<ul style="list-style-type: none"> • Medi-Cal 	Provides an update on the 2026 Medicaid Pay-For-Performance (P4P) program with detailed HEDIS metrics, bonus amounts, eligible provider types, and payment schedules. Also includes corrections to previous information and instructions for provider participation and enrollment.
05/13/2026	Reminder to Provide Alcohol and Drug Use Screening, Assessment, Brief Interventions and Referrals to Treatment (SABIRT)	<ul style="list-style-type: none"> • Direct Primary Care 	<ul style="list-style-type: none"> • Medi-Cal 	Reminder to Medi-Cal network providers to conduct alcohol and drug use screening, assessment, brief interventions, and referrals to treatment (SABIRT) for members aged 11 and older, including pregnant members.
05/14/2026	Changes to Recuperative Care (RC) & Short-Term Post-Hospitalization (STPH)	<ul style="list-style-type: none"> • ECM/CS 	<ul style="list-style-type: none"> • Medi-Cal 	MHC has updated the Recuperative Care (RC) and Short-Term Post-Hospitalization (STPH) referral forms for Medi-Cal providers. Forms are available online and

If you are not contracted with Molina and your fax number is not shared with a contracted provider, and you wish to opt out of receiving the MHC Provider Bulletin, please email mhcproviderbulletin@molinahealthcare.com.

Please include the provider's name, NPI, county, and fax number, and you will be removed within 30 days.

	Referrals New Required Form			must be used for all new and ongoing referrals.
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What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

Service County Area	Provider Relations Representative	Contact Number	Email Address
Los Angeles	Clemente Arias	562-233-1753	Clemente.Arias@molinahealthcare.com
	Elias Gomez	562-723-9760	Elias.Gomez@molinahealthcare.com
	Velma Castillo	626-721-3089	Velma.Castillo@molinahealthcare.com
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	Anita White	310-654-4832	Princess.White@molinahealthcare.com
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Sacramento	Johonna Eshalomi	916-268-1418	Johonna.Eshalomi@molinahealthcare.com
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San Bernardino / Riverside	Vanessa Lomeli	909-419-3026	Vanessa.Lomeli2@molinahealthcare.com
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San Diego	Brigitte Maldonado	760-421-1466	Brigitte.Maldonado@molinahealthcare.com
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	Carly Growdon	559-894-4443	Carly.Growdon@molinahealthcare.com
Imperial	Cynthia Bustamante	619-693-0404	Cynthia.Bustamante@molinahealthcare.com
California Facilities (Hospitals, SNFs, CBAS, ICF/DD & ASC Providers)	Facility Representative	Contact Number	Email Address
Los Angeles	Melessa Belcher	714-813-8522	Melessa.Belcher@molinahealthcare.com
San Diego	Brittney Aguilar	916-216-9882	Brittney.Aguilar@molinahealthcare.com
Imperial, Riverside, San Bernardino, Sacramento	MiMi Howard	562-455-3754	Smimi.Howard@molinahealthcare.com

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