

Provider Services: Your Primary Contact for Operational Support

Molina Healthcare of Florida is committed to providing timely support and assistance to our provider network. This communication outlines the appropriate contact channel for provider-related questions and operational support needs for all Molina Healthcare of Florida plans, including the Children's Medical Services (CMS) Plan, that becomes effective **October 1, 2026**.

What Providers Need to Know

The **Molina Healthcare Provider Services team** is the primary point of contact for provider-related questions and support requests. Contacting Provider Services helps ensure your inquiry is directed to the appropriate team for assistance and resolution.

Provider Services can assist with:

- Eligibility and benefits inquiries
- Authorization questions
- Claims status and payment inquiries
- Provider Portal support
- Contracting and credentialing questions
- Demographic updates
- General provider operational support

Please note that the **Member Services Line is dedicated to assisting Molina members**, please call the **Provider Service Support Center** at (855) 322-4076.

What Providers Need to Do

For provider-related questions or assistance, please contact **Molina Healthcare Provider Services** using the information below.

Molina Healthcare of Florida – Provider Services

Phone: (855) 322-4076

Email: MFLProviderServicesManagement@MolinaHealthCare.Com

Provider Website: <https://www.molinahealthcare.com/providers/fl>

Contact your Provider Relations Representative:

https://www.molinahealthcare.com/providers/fl/medicaid/contacts/contact_info.aspx

Questions?

If you need assistance or have questions regarding Molina programs, policies, claims, authorizations, credentialing, or provider operations, please contact **Provider Services**.

Thank you for your partnership and for serving Molina Healthcare members.