



## Molina Healthcare of Florida (MFL) Marketplace Claims Processing Change

**Effective August 1, 2023**, MFL will no longer pend claims during a Marketplace member's 90-day grace period. MFL will adjudicate all claims based on the member's eligibility status on the date of service.

Providers should verify member eligibility prior to rendering services. If a member is found to be in a grace period, Providers should make the member aware that they may be financially responsible for the service(s) received if their premium remains unpaid.

If the member has not paid their premium by the end of the 90-day grace period, the member will be terminated from the health plan. Once the member is terminated for non-payment, any paid claims for the grace period timeframe will be recovered and become the member responsibility. In these cases, providers will receive a payment recovery notice, as appropriate.

If you have any questions, please contact us at 855-322-4076 or reach out to your Provider Services Representative at [MFLProviderServicesManagement@molinahealthcare.com](mailto:MFLProviderServicesManagement@molinahealthcare.com).

Thank you for your continued care of our members!