

September 29, 2022

Provider Memorandum

New Process for NICU Services Starting October 1, 2022

Molina Healthcare of Illinois (Molina) is reminding providers that ProgenyHealth will assume Care Management (CM) and Utilization Management (UM) services for Molina's NICU babies and families on **October 1, 2022**.

ProgenyHealth's Neonatologists, Pediatricians, and Neonatal Nurse Care Managers will work closely with Molina members—as well as their attending physicians and nurses—to promote healthy outcomes for premature and medically complex newborns.

It Begins With the Notification Process

Important: Your process for notifying Molina of infants admitted to a NICU or special care nursery will change on **October 1, 2022**.

You will notify ProgenyHealth's UM team **directly** of admissions via **secure online fax** at **(888) 817-3624**. Progeny's clinical staff will contact your designated staff to perform Utilization Management, Care Management, and discharge planning throughout the inpatient stay.

Further Details

For more about the new process, reference this [provider memo dated August 31, 2022](#). To learn more about ProgenyHealth, call (888) 832-2006 or visit progenyhealth.com.

Thank you for your partnership in caring for Molina members.

Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your Provider Network Manager, visit [Molina's Service Area](#) page at MolinaHealthcare.com.

Availity Provider Portal

We continue our transition to the Molina Availity Provider Portal, a tool that streamlines your claims management, authorizations, and eligibility/benefit verification. Are you registered? [Click here](#).

Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox! [Click here](#) to join Molina's provider email list.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.