Provider Memorandum

Updated Availity SSO Roadmap

Molina Healthcare of Illinois (Molina) is closer to full Availity Portal functionality. Additional enhancements will be added throughout the fourth quarter and into 2023. **Note**: These enhancements will save time for you and your staff because you can do more in the Portal without having to use Molina's Call Center.

Availity SSO

Portal functionality—both new and existing—is available by signing into the Portal **via Availity**. SSO stands for Single Sign On, a term meaning you log in through Availity to access the functions still located in the Legacy Portal.

Important: No new users can register for the Legacy Portal. Soon, existing users will no longer be able to log in through the Legacy Portal. **Therefore, we urge you to begin using the Availity Portal now.**

Upcoming Enhancements

A number of enhancements are scheduled to roll out over the next year, which will lead to the inevitable decommissioning of Molina's Legacy Portal. Improvements are outlined in this **Availity Functionality Roadmap information sheet**.

For assistance using the Availity Portal, call the Availity Help Desk from 7 a.m. to 7 p.m. Central Time at **(800) 282-4548**.

Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your Provider Network Manager, visit Molina's Service Area page at MolinaHealthcare.com.

Availity Provider Portal

We continue our transition to Molina's Availity Provider Portal, a tool that streamlines your claims management, authorizations, and eligibility/benefit verification. Are you registered? Click here.

Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox! Click here to join Molina Healthcare of Illinois' provider email list.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.