



June 30, 2023

# Provider Memorandum

## Reminder: Molina Healthcare of Illinois' HQ Has Moved

Molina Healthcare of Illinois' (Molina) offices **have moved** to Downers Grove. **New office address:**

**Molina Healthcare of Illinois, Inc.**  
**2001 Butterfield Rd., Suite 750**  
**Downers Grove, IL 60515**

### New Address for A&G

The mailing address for Appeals and Grievances (A&G) has also changed. The new PO boxes are available for both provider and member correspondence (letters, envelopes).

Member Correspondence Address	Provider Correspondence Address
Molina Healthcare of Illinois, Inc. Attn: <b>Member</b> Appeals & Grievances PO Box 182273 Chattanooga, TN 37422	Molina Healthcare of Illinois, Inc. Attn: <b>Provider</b> Appeals & Grievances PO Box 182273 Chattanooga, TN 37422

**Important:** Other addresses (Refund Lockbox, Claims Recovery, Compliance, Corporate Headquarters, etc.) remain the same.

### Questions?

We're here to help. Contact your dedicated Provider Network Manager or email the Provider Network Management team at [MHILProviderNetworkManagement@MolinaHealthcare.com](mailto:MHILProviderNetworkManagement@MolinaHealthcare.com). For help identifying your dedicated Provider Network Manager, visit [Molina's Service Area page](#) at [MolinaHealthcare.com](http://MolinaHealthcare.com).

### Provider Portal Alert

We are in the process of sunsetting the Molina Legacy Provider Portal. Ensure that you and your staff have access to streamlined claims management, authorizations, eligibility/benefit verification, and more. Get started with Availity Essentials Provider Portal today! [Click here](#).

### Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox! [Click here](#) to receive Molina's provider updates.

**Note:** Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.