

Updated March 7, 2023

Provider Memorandum

What Providers Need To Know About Partnering With NCH for Oncology and Cardiology

Molina Healthcare of Illinois is reminding providers that, effective **April 1, 2023**, we will partner with New Century Health (NCH) to provide a comprehensive care plan for Medicaid and MMP/Duals members in need of non-pediatric oncology and cardiology care.

NCH's comprehensive approach will include continuous support throughout the treatment journey. The NCH team presents physicians with treatment options and supports efficacy and cost transparency. The treatment options also serve as a framework for the provider to discuss options with the patient to further build a relationship. The goal of this collaboration is to improve quality of life and survivability for patients.

Process Changes Providers Need to Know

Molina will continue to maintain appeals and grievances, claims management, and provider operations, including contracting. Molina will delegate the following to New Century Health:

- Submission of entire treatment (i.e., chemotherapeutic and supportive agent regimen for review across the medical and pharmacy benefit or entire treatment plan for radiation therapy) via NCH provider portal, phone, or fax.
- Approvals and medical necessity denials, including member and provider approval/denial notifications.
- Medicaid review criteria, including medical oncology, radiation oncology, and cardiology using NCH policies.
- Medicare review criteria, including medical oncology, radiation oncology, and cardiology using LCDs, NCDs, NCCN Compendia, and NCH policies.
- Auto approval for requests that meet criteria for pathway selection.

What It Means for Providers

NCH services will be available at no cost to providers or patients (members). Our goal with this partnership is to extend your ability to optimize health outcomes for your oncology and cardiology patients. Providers will benefit from administrative efficiencies and quality support tools. **Note:** Providers serving oncology and cardiology patients should:

- Register and use the NCH Provider Portal. [Register Now](#).
- Register for one of the two remaining provider webinars about NCH processes. [Select Session](#) (open the New Century Health subhead).

NCH Oncology Scope of Services

The scope in the tables below applies to in-network providers treating members 18 years of age and older. Out-of-network providers and members under the age of 18 will remain with the health plan.

Provider Specialties	All requests that match the HCPCS/J-Code/CPT scope plus the diagnosis code scope and the place of service
Diagnosis	Cancer Diagnosis = C00-D09.0, D37.01-D49.9, D61.810, D61.82, D63.0, D64.0-64.81, D70.1, D72.822, D75.81, E34.0
Place of Treatment	11 (doctor's office) 19 (outpatient off-campus) 22 (outpatient on-campus) 24 (ambulatory)
Exclusions	<ul style="list-style-type: none"> • Bone marrow, stem cell transplants • Inpatient radiation and chemotherapy treatments* • Pediatric members • Genetic testing and laboratory services • Retrospective requests • Surgeries/surgical procedures • Non-par & providers outside service area (if not included in the Molina provider file)

*IP place of treatment will be an option for CAR-T cell requests only; all other IP requests are OOS.

NCH Cardiology Scope of Services

Provider Specialties	All requests that match the HCPCS/CPT scope plus the place of service
Place of Treatment	11 (office) 19/22 (outpatient) 21 (inpatient—professional services only) 24 (ambulatory surgical center)
Exclusions	<ul style="list-style-type: none"> • All places of treatment and services not specifically listed as in-scope for NCH program • Heart transplant, Left Ventricular Assist Device (LVAD), DME/equipment requests • Laboratory, trauma, post-acute care facility services • Non-par & providers outside service area (if not included in the Molina provider file) • Pediatric members • Retrospective requests • Inpatient facility services

NCH Codes

A PA Codification List encompassing codes managed by NCH will be available on the Molina website in advance of the April 1 go-live date. Meanwhile, you can learn more about New Century Health by visiting the website [newcenturyhealth.com](https://www.newcenturyhealth.com), or by calling NCH at **(888) 999-7713** from 7 a.m. to 7 p.m. Central Time.

We look forward to this collaboration leading to improved health outcomes for your patients—our members.

Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your Provider Network Manager, visit [Molina's Service Area](#) page at [MolinaHealthcare.com](https://www.MolinaHealthcare.com).

Availity Provider Portal

We continue our transition to the Molina Availity Provider Portal, a tool that streamlines your claims management, authorizations, and eligibility/benefit verification. Are you registered? [Click here](#).

Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox! [Click here](#) to join Molina's provider email list.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.