

Provider Memorandum

Reminder: Monthly PA Frequency Accumulator for Waiver Billing

Molina Healthcare of Illinois (Molina) reminds providers that, effective **July 1, 2023**, Molina will implement a **monthly** frequency accumulator for claims **processed** on or after **July 1, 2023**. Providers can continue billing the entire month on one claim line and are **not** required to separate service lines by weekly or daily usage. Molina will, however, deny all charges that **exceed** the **monthly** authorized units.

Molina will update all authorizations to reflect the **monthly** approved units. Providers should **not** recalculate authorized units, as Molina will provide the converted units applicable to the member's approved waiver service(s).

Correct Claim Example: Authorization is approved starting June 1, 2023, through June 30, 2024, with a monthly frequency of 100 units. Claims can be billed listing the daily units per line, billed per week, or billed per month, all not to exceed 100 total units each month. Claims should be submitted in date frequency and **not** to exceed more than one month of service.

Incorrect Claim Example: Authorization is approved starting June 1, 2023, through June 30, 2024, with a monthly frequency of 100 units. Claim is billed to Molina on July 1, 2023, using daily, weekly, or monthly service lines for DOS June 1, 2023, through June 30, 2023, with 105 units. This claim will pay the authorized monthly units of 100 and **deny** the additional five (5) units for exceeding monthly frequency limit.

During COC Period

For the Continuity of Care (COC) period, providers should bill based on the member's Prior Authorization whether from the Illinois Department on Aging (IDOA), the Division of Rehabilitation Services (DRS), or the previous MCO. Once a Molina authorization is received, providers are **required** to adhere to the frequency as outlined.

To request an authorization after the COC period ends, providers can contact Care Management at LTSSSETI@MolinaHealthcare.com. A response should be rendered within three business days of the request.

Note: HCBS Billing provider webinars will be hosted monthly throughout 2023. Please visit [Molina's Provider Education Series](#) webpage to register.

Questions?

We're here to help. Contact your dedicated Provider Network Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your dedicated Provider Network Manager, visit [Molina's Service Area page](#) at MolinaHealthcare.com.

Provider Portal Alert

We are in the process of sunsetting the Molina Legacy Provider Portal. Ensure that you and your staff have access to streamlined claims management, authorizations, eligibility/benefit verification, and more. Get started with Availity Essentials Provider Portal today! [Click here](#).

Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox! [Click here](#) to receive Molina's provider updates.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.