

# **Provider Memorandum**

## Timeline for Inpatient Admission Notification to Change on February 1, 2022

Molina Healthcare of Illinois (Molina) announces an updated Utilization Management process for Medicaid and MMP/Duals lines of business. Beginning on **February 1, 2022**, providers will have two business days to notify Molina of inpatient admissions to any type of facility and to send all clinical documentation. This new timeline will allow providers to furnish Molina with supporting documentation in a more comprehensive manner.

Providers should use the <u>Molina Availity Provider Portal</u> to submit notification and clinical; this is the preferred method. As an alternative, providers may fax notification and clinical to (866) 617-4971.

### **Questions?**

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at <u>MHILProviderNetworkManagement@MolinaHealthcare.com</u>. For help identifying your Provider Network Manager, visit <u>Molina's Service Area</u> page at <u>MolinaHealthcare.com</u>.

### **Availity Provider Portal**

We continue our transition to the Molina Availity Provider Portal, a tool that streamlines your claims management, authorizations, and eligibility/benefit verification. Are you registered yet? <u>Click here</u> to get started.

#### **Get Critical Updates**

Receive news and updates about Molina services and plan requirements delivered straight to your inbox. <u>Click here</u> to join Molina's provider email list.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.