

# **Provider Memorandum**

# Avēsis To Become Ophthalmology Service Vendor On January 1, 2022

Molina Healthcare of Illinois (Molina) will be delegating ophthalmology services, including claims and utilization management, to Avēsis (<u>Avēsis.com</u>) beginning on **January 1, 2022**. Avēsis has been our provider partner for the dental care of our members since 2013 and assumed responsibility for routine vision care on August 1 of this year.

While members don't need Prior Authorization (PA) for routine vision services, many medical (ophthalmological) eye care services **will** require PA. Please refer to Avēsis' or Molina's online tools to determine any PA requirements, including the <u>Prior Authorization Pre-Service Review Guide</u>, the downloadable <u>Prior Authorization Codification List</u>, and Molina's convenient <u>Prior Authorization LookUp Tool</u>.

### Facilities, Take Note

Beginning January 1, 2022, eye-related medical claims for both Medicaid and MMP will transition to Avēsis. **Ophthalmologists claims** will be submitted to **Avēsis** for dates of service on and after January 1, 2022. Note that **Avēsis' Payer ID is 87098**.

**Facility claims** for related services, whether outpatient hospital or ambulatory surgical centers, will continue to be submitted to **Molina**.

**Important**: We encourage all ophthalmologists to begin the contracting process with Avēsis to prevent any service disruption.

### Join the Avēsis Network

We encourage all eyecare providers to contract with Avēsis as we continually strive to eliminate gaps in care. Contact Avēsis Provider Services at **(855) 214-6777** or <u>EyeCareServicesCredentialing@avesis.com</u>. You can also start the process on <u>Avēsis' Provider Contracting page</u>.

### **Timely Filing of Claims**

Providers submitting claims to Avēsis should follow timely filing guidelines of **180 days for Medicaid**, and **365 days for MMP/Duals**. Note that **Avēsis' Payer ID is 87098**. Send claims to Avēsis at:

Avēsis Third-Party Administrators P.O. Box 38300 Phoenix, AZ 85069-8300

## Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at <u>MHILProviderNetworkManagement@MolinaHealthcare.com</u>. For help identifying your Provider Network Manager, visit <u>Molina's Service Area</u> page at <u>MolinaHealthcare.com</u>.

#### **Availity Provider Portal**

We continue our transition to the Molina Availity Provider Portal, a tool that streamlines your claims management, authorizations, and eligibility/benefit verification. Are you registered yet? <u>Click here</u> to get started.

#### **Get Critical Updates**

Receive news and updates about Molina services and plan requirements delivered straight to your inbox. <u>Click here</u> to join Molina's provider email list.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.