

# Provider Memorandum

## Molina Expands Availability Access to All Illinois Providers

Molina Healthcare of Illinois (Molina) has chosen Availity as its Provider Portal, and our transition to complete functionality continues. We are on track to offer general availability to **all** Illinois providers beginning June 22, 2021. Currently, only a pilot group of providers has access to Availity.

Availity Portal will become your one-stop shop for information from and transactions with Molina (and other participating payers). We encourage you to register and take advantage of Availity training early. **Note:** You will continue to have access to the existing Molina Provider Portal throughout your transition to Availity.

With Availity, you can:

- Submit claims, send supporting claim documentation, and check claim status.
- Check member eligibility and benefits.
- View remittances and EOPs/EOBs.
- Access Molina-specific resources through a dedicated payer space:
  - View and navigate through your member roster.
  - Submit claim appeal/dispute/reconsideration.
  - Compare your HEDIS® scores with national benchmarks.
  - Submit and view Prior Authorizations.

## Dive Into Availity's Capabilities With a Free Webinar

Availity invites all providers to learn how to manage their patients' health care in the Availity Portal. Lay the groundwork with a 30-minute introductory webinar on June 9 or June 21. Availity experts will show you how to get your free account set up and navigate the Portal for basic transactions. Also, you will learn about payer-specific apps and resources in Payer Spaces.

Click to join one of the time slots below:

[Wednesday, June 9, 1 p.m. Eastern \(12 p.m. Central\)](#)

Register

[Monday, June 21, 1 p.m. Eastern \(12 p.m. Central\)](#)

Register

Please contact Availity Help Desk at **(800) 282-4548** if you need assistance.

## **Questions?**

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at [MHILProviderNetworkManagement@MolinaHealthcare.com](mailto:MHILProviderNetworkManagement@MolinaHealthcare.com). For help identifying your Provider Network Manager, visit [Molina's Service Area](#) page at [MolinaHealthcare.com](https://www.molinahealthcare.com).

## **Get Critical Updates**

Receive news and updates about Molina services and plan requirements delivered straight to your inbox. Join Molina's provider email list. [Click here](#) to get started.

**Note:** Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.