

# Provider Bulletin

Senior Whole Health, LLC



August 26, 2025

## Effective Immediately:

We are confirming a **30-day pause** in the implementation of the SNF Add-On Prior Authorization requirements previously communicated on 7/1/2025. The new effective date for this change is **October 1, 2025**.

## Reason for Pause:

This decision reflects our commitment to listening to and incorporating feedback from the **Skilled Nursing Facility (SNF) community**. The pause allows for further review and refinement of the implementation approach based on that feedback.

## Planned Enhancements for Inclusion Ahead of 10/1/2025:

- **Dedicated Submission Mailbox**

A centralized mailbox will be available for submitting **Minimum Data Set (MDS)** and **SC1** forms. This aims to streamline documentation intake and reduce delays.

- **Optional EHR Access**

SNFs will have the option to grant **electronic health record (EHR)** access. This is intended to reduce administrative burden and support the need for additional clinical documentation.

For any questions, reach out to your Provider Relations Manager,

[SWHProviderRelations@molinahealthcare.com](mailto:SWHProviderRelations@molinahealthcare.com) or contact us at (855) 838-7999.