

Provider Bulletin

Molina Healthcare

July 2026



Provider Notice: Musculoskeletal (MSK) Surgical Quality and Safety Management Program effective October 1, 2026

Overview

Molina Healthcare is committed to improving health outcomes for our members through evidence-based, high-quality, and cost-effective care. As part of this commitment, Molina is implementing enhancements across Musculoskeletal (MSK) services through partnerships with a specialized clinical management organization. This notice serves as formal notification of program changes under your Participating Provider Agreement.

Molina Healthcare is implementing a Musculoskeletal Surgical Quality and Safety Management Program in partnership with TurningPoint Healthcare Solutions, LLC. This program is designed to promote patient safety, improve surgical outcomes, and support appropriate utilization through collaborative engagement with participating physicians.

Program Highlights

- Streamlined, user-friendly prior authorization tools
- Post-procedural documentation sharing to support timely claims payment
- Peer-to-peer clinical engagement with specialty-matched physicians
- Clinical decision-support tools for outcome tracking and care coordination
- Reporting and analytics to support transparency and performance insight

Effective Date and Scope

Effective October 1, 2026, prior authorization for applicable MSK surgical procedures will be delegated to TurningPoint for Molina members in Massachusetts for dates of service on or after this date. The program applies to services rendered in both inpatient and outpatient settings.

Procedures Included

Orthopedic Procedures (including partial, total, and revision surgeries):

- Knee, hip, shoulder, elbow, ankle, and wrist arthroplasty
- Anterior cruciate ligament (ACL) repair
- Rotator cuff repair and acromioplasty
- Knee and hip arthroscopy
- Meniscal repair
- Fusion procedures
- Osteochondral defect repair

Spinal Procedures:

- Spinal fusion (cervical, thoracic, lumbar, sacral, scoliosis)
- Disc replacement
- Laminectomy and discectomy
- Kyphoplasty and vertebroplasty
- Sacroiliac joint fusion
- Spinal decompression
- Neurostimulators and implantable pain pumps

Key Provisions

- Emergency-related procedures do not require prior authorization
- The ordering physician is responsible for obtaining prior authorization
- Rendering providers should verify that authorization has been obtained prior to services
- Failure to obtain required authorization may result in non-payment of claims

TurningPoint Contact Information

- **Web Portal:** myturningpoint-healthcare.com
- **Telephonic Intake:** (857) 264-5045 | (855) 542-6352

Training

Training opportunities and instructions for accessing applicable clinical policies will be communicated in advance of the effective date. Informational webinars will also be offered to support provider preparation. Providers are encouraged to register for an informational webinar using the registration link provided below:

<https://us06web.zoom.us/j/87150378620?pwd=ImhDaO8BCQahXGVv7X6TOO7uz3sVAC.1>

Thank You

We value your partnership and continued commitment to providing high-quality care to Molina members in Massachusetts. Additional resources, training opportunities, and market-specific details will be communicated as implementation approaches.

If you have questions, please contact your Molina Provider Services Representative or SWHProviderRelations@molinahealthcare.com.