

Model of Care Provider Training 2023

Annual Model of Care Training Requirement

Molina Healthcare of Michigan is required to provide annual training regarding our Model of Care program for SNP enrollees. The Model of Care is the foundation for Molina's care management policy, procedures, and operational systems for our SNP population.

To ensure that Molina remains compliant with Centers for Medicare and Medicaid (CMS) regulatory requirements for Model of Care training, receipt of a completed Attestation Form is due to Molina no later than **October 31, 2023**.

What you need to do:

1. **Take the Model of Care Training.** The written training materials on the Molina Healthcare Model of Care can be found on the Molina website at: <https://www.molinahealthcare.com/-/media/Molina/PublicWebsite/PDF/Providers/common/medicare/model-of-care-Provider-Training.pdf>
2. **Complete and sign the Model of Care Training Attestation form (Attestation Form).** For a copy of the MOC Attestation please visit the Molina Medicare website at: <https://www.molinahealthcare.com/providers/common/MOC/MI>

Note: If one Attestation form is being returned for a group or clinic, it must be signed by an individual with the authority to sign on behalf of the group/clinic and an attendance roster indicating which providers completed the training must be attached.

A copy of the Model of Care Training Attestation form is available via a link at the end of the Model of Care Training Deck, or it is available on the MolinaHealthcare.com Medicare provider webpage.

3. **Return Attestation Form.** To return the attestation form to Molina Healthcare, please use the automated submit button on the form or return the form via email to MHMProviderServicesMailbox@MolinaHealthCare.Com.

If you have questions please contact your Provider Services Representative directly or contact Molina Provider Services by phone 947-622-1230 or via email at MHMProviderServicesMailbox@MolinaHealthCare.Com.

Thank you for your immediate response and cooperation.