

Childhood Immunizations

Molina and the other managed care plans (MCPs) are partnering with Primary Care Physicians (PCPs) and other health care service providers to improve childhood immunization rates that have sharply declined due to the COVID-19 (Coronavirus) pandemic. The MCPs are working with community partners to expand immunization capability across the state. Ongoing activities include:

- Increasing utilization of mobile health clinics
- Drive-thru testing and immunizations sites
- Working with school-based health centers (SBHCs)
- Member outreach and scheduling support
- Implementing temporary vaccine reimbursement strategy for providers not enrolled in the Vaccines for Children (VFC) program

Our collective goal is to ensure all children are up to date on vaccinations recommended by the Advisory Committee on Immunizations Practices (ACIP).

Influenza (Flu)

Molina has recently kicked off our 2020-2021 Flu Campaign. Health plans play a key role in educating members on the importance of annual flu vaccinations. Evidence has shown that flu vaccinations decrease flu severity and flu-related hospitalizations. Flu vaccinations may also reduce the health care system's burden during the COVID-19 pandemic. Molina has released postcards in multiple languages to help promote the importance of an annual flu vaccination.

Behavioral Health

ECHO Program: The collaborative, Nationwide Children's Hospital and Partners for Kids, continues to offer support to PCPs who are managing children with behavioral health issues during the COVID-19 pandemic. The topics for the month of October and November include Prevention and Identification of Eating Disorders in Primary Care, Recognizing and Refer Eating Disorders in Primary Care, Emotional and Behavioral Health of Today's "Generation" of Children and Adolescents, and Gender Affirming Medical Care. Dates of cohorts are Oct. 29th, Nov. 5th, Nov. 12th and Nov. 19th.

To register please visit: https://is.gd/BH_ECHO_SCHOOLS

To see all of Nationwide Children's Hospital's ECHO series, please visit their webpage at www.nationwidechildrens.org/echo.

Social Isolation-Friendly Call Program: To address social isolation in nursing facilities and assisted living facilities during the COVID-19 pandemic, Molina is collaborating with the other managed care plans to participate in the Friendly Call Program. This program identifies Medicaid and MyCare members who may have decreased contact with friends and family at this time. Members are assessed with the UCLA Loneliness scale at the beginning and throughout the program. Members are then matched with a volunteer who completes 2 calls weekly. These non-clinical calls allow members to speak about topics they are interested in like sports, the weather or activities they are involved in. If a medical or mental health

situation comes up, the volunteers are instructed to contact the assigned case manager or facility staff for assistance. Feedback from members has been positive thus far.

A word from the Institute for Healthcare Improvement (IHI)

COVID-19 has had a tremendous impact on how we fundamentally operate in the primary care setting. Very quickly, practices dove into a world of telehealth and virtual visits, access concerns and financial unease – all while trying to manage patients with chronic conditions, complete preventative screenings and services, and retain practice staff. Hear from Donald M. Berwick, MD, MPP, FRCP, President Emeritus and Senior Fellow at the Institute of Healthcare Improvement (IHI) on important questions to guide the future of primary care peri- and post-COVID-19 on IHI’s blog: <http://www.ihl.org/communities/blogs/questions-to-guide-the-future-of-primary-care>.

Women’s Health

Prenatal Risk Assessment form (PRAF)

A complete PRAF helps Moms receive the best support for a healthy pregnancy

Provider Benefits of submitting a PRAF

The electronic PRAF 2.0 has multiple benefits with one, simple submission:

- Automatically notifies the Ohio Department of Job and Family Services County Office, Managed Care Plan, and Home Health Care provider of the pregnancy, need for progesterone and any other need indicated on the form. The paper form needs faxed in order to do this.
- Allows for an Ohio Board of Pharmacy approved Progesterone prescription to be printed and faxed to the appropriate pharmacy.
- Allows provider staff updates by multiple users prior to submission.
- Maintains a pregnant woman’s Medicaid eligibility without disruption in coverage-equating to prompt provider payment for services throughout mom’s pregnancy.

Payment for Completing the PRAF

After completing the PRAF, submit a claim based on the guidelines below

Code + modifier	Description	Fee Schedule Amount*
H1000	PRAF submission	\$12.10

*Providers contracted rate would be applied to the fee schedule amount to determine final payment

The Managed Care Plans may offer you additional payment for completing the PRAF! Reach out to your Managed Care Plan contact below for more details.

Ensuring Prompt Care

Every pregnant woman with Medicaid coverage should be linked to needed services on her very first prenatal visit. An online PRAF 2.0 submission ensures:

- Medicaid coverage for Mom and baby without disruption through the immediate post-partum period.
- Serves as pregnancy notification to managed care plans and initiation of timely health care and connection to added resources, like care management, important for at-risk pregnancies.

Submitting the PRAF 2.0 using NurtureOhio is Easy!

1. Open the NurtureOhio website to access the PRAF: <http://www.nurtureohio.com>
2. Instructions can be found at: <http://medicaid.ohio.gov/Providers/PRAF>

3. Users must be registered in the Medicaid Information Technology System (MITS). For username or password issues: <http://www.ohmits.com>
4. Difficulties with NurtureOhio, email: Progesterone_PIP@medicaid.ohio.gov

Questions? Contact of the Managed Care Plans

Buckeye	CareSource	Molina
Timicia Swallen 1-866-246-4356 Ext. 24532 TSwallen@Centene.com	Diana Holtrup 937-224-3300 Diana.Holtrup@CareSource.com	Shelby Burch 1-800-642-4168 ext. 213596 Shelby.Burch@MolinaHealthcare.com
Paramount	United Healthcare	
Sheila Martin 419-887-2043 Sheila.Martin@promedica.org	Kathryn Hobson 614-356-2961 Kathryn.hobson@uhc.com	

Questions?

Provider Services – (855) 322-4079
 8 a.m. to 5 p.m., Monday to Friday
 (MyCare Ohio available until 6 p.m.)

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