Molina Healthcare of Ohio
Claims Payment Systemic Errors

March 2026

The current Claims Payment Systemic Errors (CPSEs) are listed below. Resolved issues previously reported will be removed from this log, and may be found in archived reports.
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Unique ID and Description of CPSE	Line of Business	Date CPSE was First Identified	Billing Provider Type(s) Impacted by CPSE (select all that apply)	Timeline for Fixing CPSE	Date(s) and/or Date Span(s) of Corrected Claims Adjustments	CPSE Status
Unique ID: 299 Confirmed CPSE Molina is incorrectly applying Patient Liability to claims when the member has a patient liability type is waiver or pro-rated waiver.	Medicaid & MyCare	10/4/2023	44-Hospice, 86-Nursing Facility, 74-Assisted Living Facilities	Phase 1 - 7/1/2025 Phase 2 - 8/18/2025	Recovery Project 1 Complete - 8/29/2025 Recovery Project 2 Completed - 9/18/2025 Adjustment Project ETA - 9/16/2025 - 10/28/2025 - Cancelled Adjustment Project 2 ETA - 12/9/2025 - 1/23/2026 - Cancelled	Fix is Complete
Unique ID: 384 Confirmed CPSE Professional and Facility claim lines billed with modifier JW are paying in error.	Medicaid & MyCare	5/20/2025	00-All provider types	11/5/2025	Recovery Project 1 Complete - 9/13/2025 Recovery Project 2 ETA - 1/8/2026 - 2/20/2026 - On Hold	Fix is Complete
Unique ID: 390 Confirmed CPSE Split billable services (professional and technical) are being denied for authorization in error.	Medicaid & MyCare	6/20/2025	80-Independent Laboratory, 79-Independent Diagnostic Testing Facility, 01-Hospital (Outpatient), 21-Professional Medical Group	10/6/2025	Adjustment Project 1 Complete - 7/23/2025 Adjustment Project 2 Complete - 8/12/2025 Adjustment Project 3 Complete - 2/16/2026	Complete
Unique ID: 396 Confirmed CPSE Units exceeding four for H0005 were incorrectly reimbursed when provided on the same date of service as H0015.	Medicaid	7/18/2025	84-Ohio Department of Mental Health (Community Mental Health) Provider	ETA 3/30/2026	Recovery Project Complete - 9/27/2025	Ongoing remediation
Unique ID: 398 Confirmed CPSE BH E&M codes are paying claims incorrectly when downgrading the E&M originally billed.	Medicaid	7/28/2025	84-Ohio Department of Mental Health (Community Mental Health) Provider , 95-ODADAS Certified/Licensed (SUD) Treatment Program	ETA 3/28/2026	Recovery Project 1 Complete - 9/26/2025 Recovery Project 2 Complete - 10/19/2025 Recovery Project 3 Complete 11/27/2025	Ongoing remediation
Unique ID: 402 Confirmed CPSE K0108 is being denied in error when billed multiple times on the same claim and has PA for multiple items when billed with POS 32.	Medicaid & MyCare	10/3/2025	76-Durable Medical Equipment Supplier	ETA 3/25/2026	ETA 6/19/2026	Ongoing remediation
Unique ID: 404 Confirmed CPSE Per Medicare regulations some codes changed from non-covered to covered effective 1/1/24 and 1/1/25 but were not configured causing MMP Medicaid claims to pay primary in error.	MyCare	9/17/2025	76-Durable Medical Equipment Supplier	10/21/2025	Recovery Project Complete - 2/11/2026	Complete
Unique ID: 408 Confirmed CPSE Claims are underpaying patient responsibility on Dialysis and ASC claims when coordinating benefits with Medicare.	Medicaid & MyCare	10/24/2025	46-Ambulatory Surgery Center, 59-End-Stage Renal Disease (Dialysis) Clinic	ETA 4/16/2026	ETA 7/13/2026 Adjustment Project ETA 12/24/2025 - 2/9/2026 - Cancelled	Ongoing remediation
Unique ID: 410 Confirmed CPSE The CES edit limiting H0048 to allow one per day for substance use disorder urinalysis testing had erroneously been turned off. This allowed H0048 to be paid multiple times on the same DOS in error.	Medicaid	11/5/2025	95-ODADAS Certified/Licensed (SUD) Treatment Program , 84-Ohio Department of Mental Health (Community Mental Health) Provider	1/5/2026	Recovery Project Complete - 2/13/2026	Complete

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Unique ID: 413 Confirmed CPSE Incorrect cost share is being paid on Medicaid claims when coordinating with Medicare for MMP members who have both Medicare & Medicaid with Molina.	MyCare	11/18/2025	00-All provider types	ETA 5/11/2026	ETA 8/5/2026	Ongoing remediation
Unique ID: 414 Confirmed CPSE Provider TINs loaded to incorrect contract rate.	Medicaid & MyCare	11/11/2025	76-Durable Medical Equipment Supplier	11/18/2025	Adjustment Project Complete - 3/4/2026	Complete
Unique ID: 415 Confirmed CPSE The Multiple Procedure Reduction (MPR) edit process was not designed to permit the add-on code when MPR was applied.	Medicaid	1/14/2026	00-All provider types	ETA 7/6/2026	ETA 9/29/2026	Ongoing remediation
Unique ID: 416 Confirmed CPSE J0604 and J0606 (Sensipar and Parsabiv) were reimbursed in error as they were considered post -TDAPA drugs under the national contract agreement. They were identified that they are not subject to TDAPA.	Medicaid & MyCare	9/15/2025	59-End-Stage Renal Disease (Dialysis) Clinic	9/10/2025	ETA 5/29/2026	Fix is Complete
Unique ID: 421 Confirmed CPSE COB is not applying method 2 or 10 correctly when processing secondary claims for duals claims.	MyCare	2/18/2026	00-All provider types	ETA 8/7/2026	ETA 11/2/2026	Ongoing remediation
Unique ID: 423 Confirmed CPSE Claims are incorrectly denying stating affiliation between the rendering and group is not active on the PMF.	Medicaid & MyCare	1/21/2026	00-All provider types	1/22/2026	Adjustment Project ETA - 2/12/2026 - 3/26/2026	Fix is Complete
Unique ID: 424 Confirmed CPSE Due to a new format on the ODM DME rate sheet some services that were considered non-covered now have rates.	Medicaid	2/25/2026	76-Durable Medical Equipment Supplier	ETA 8/14/2026	Adjustment Project 1 ETA - 3/9/2026 - 4/20/2026 Adjustment Project 2 ETA - 3/9/2026 - 4/20/2026 Recovery Project ETA - 3/9/2026 - 4/20/2026	Ongoing remediation
Unique ID: 425 Confirmed CPSE Claims are denying with edit 6724 stating Provider to Submit Correct Claim but no details as to why a corrected claim is needed.	Medicaid & MyCare	2/18/2026	00-All provider types	ETA 8/7/2026	ETA 11/2/2026	Ongoing remediation
Unique ID: 426 Confirmed CPSE Anesthesia Base Unit needs updated for pricing claims. Due to the incorrect rate claims are being underpaid.	Medicaid & MyCare	2/11/2026	68-Anesthesia Assistant, Individual, 73-Certified Registered Nurse Anesthetist (CRNA), Individual, 21-Professional Medical Group	2/11/2026	Adjustment Project 1 ETA - 3/11/2026 - 4/22/2026	Fix is Complete
Unique ID: 428 Confirmed CPSE Claims are denying Medicare bypass codes/services for EOB in error.	MyCare	2/25/2026	00-All provider types	ETA 8/14/2026	ETA 11/6/2026	Ongoing remediation
Unique ID: 429 Confirmed CPSE Waiver service claims were being paid in error as part of Phase 7 implementation for EVV.	MyCare	3/3/2026	16 & 60-Home Health Agency, 26-Non-Agency Home Care Attendant, 25-Non-Agency Personal Care Aide	3/6/2026	ETA 11/12/2026	Fix is Complete

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Unique ID: 430 Confirmed CPSE Psych Per Diem claims were not being processed correctly as rate contracts were not configured properly.	Medicaid & MyCare	2/24/2026	02-Psychiatric Hospital	1/28/2026	ETA 11/9/2026	Fix is Complete