

Provider Quick Reference Guide: Diabetes and Hypertension Care

This guide was created to assist you with getting the care and services your Molina Healthcare of Ohio, Inc. patients need to help manage their diabetes and/or hypertension between office visits.

Members of the Molina Medicaid, Molina MyCare Ohio Medicaid or Molina Complete Care for MyCare Ohio plans have access to available benefits to support them in this health journey. Depending on what they need and when it's needed, this information can help connect them to quality health care programs and services.

When a Molina Medicaid or MyCare Ohio Member Needs:		
	Medicaid:	MyCare:
Continuous Glucose Monitor	Precertification is not required for network pharmacy or Durable Medical Equipment (DME) providers. Visit the Ohio Department of Medicaid (ODM) Pharmacy page.	To start a precertification: For DME: Go to the Availity Essentials portal For Pharmacy: Call (800) 665-3086 then fax to (866) 290-1309
	Search the Molina Provider Directory for a local network pharmacy or durable medical equipment (DME) provider	
Diabetes Self-Management Education Program (DSME)	Search the Molina Provider Directory for a local DSME provider.	
Glucometer	A prescription is needed for a glucometer and diabetic supplies to be filled at a local pharmacy. Preferred brands for Medicaid: Accu-Chek Guide Approved brand for MyCare Ohio: TrueMetrix is the approved glucometer brand.	
Home BP monitor	A prescription is needed with the following information: <ul style="list-style-type: none"> • Member demographics (name, date of birth, address) • Diagnosis • Cuff size (standard or extra-large) • Molina ID number • Physician signature, National Provider Identifier (NPI) number and office phone number • Date The prescription will be filled by a DME company. Depending on the company, the order can be faxed, called in or the member can take the prescription to the store. The company may ship, deliver or prefer the member pick it up at their location. Search the Molina Provider Directory for a DME provider or call Molina Member Services for assistance:	
	Medicaid: (800) 642-4168	MyCare Ohio: (855) 665-4623
Behavioral Health or Substance Use Disorder Treatment	A Member Services Representative can help connect members to needed care.	
	Medicaid: (800) 642-4168	MyCare Ohio: (855) 665-4623

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Care Management	For extra help with a health problem, a Care Manager/Care Coordinator can help connect members with community resources, set up services with a primary care doctor or specialist and more.	
	Medicaid: (800) 642-4168	MyCare Ohio: (866) 891-2320

When a Molina Medicaid or MyCare Member Needs:		
Disease/Health Management	For help managing diabetes or heart disease and making healthy lifestyle choices, educational programs are available.	
	Medicaid and MyCare Ohio: (866) 891-2320	
Health Education Programs	For help learning about healthy eating, exercise and ways to quit smoking, educators are available to provide healthy lifestyle tips.	
	Medicaid and MyCare Ohio: (866) 472-9483	
Medical Nutrition Therapy (Diabetes)	For medical nutrition therapy for members with diabetes, local registered dieticians can be found by visiting the Academy of Nutrition and Dietetics website at eatright.org/find-an-expert .	
24-Hour Nurse Advice	For health care advice, nurses are available to help get needed care.	
	Medicaid: (888) 275-8750	MyCare Ohio: (855) 895-9986
Non-emergency medical transportation	For transportation to health care appointments, Transportation Specialists are available to explain the benefit and assist.	
	Medicaid: 866-642-9279	MyCare: 844-491-4761

When a Provider Needs to Contact Molina:		
Provider Services	For provider assistance, a Provider Services Representative can answer plan-related questions.	
	Medicaid and MyCare Ohio: (855) 322-4079	

For more information about these programs and services visit the [What's Covered](#) page of our Molina MyCare Ohio member website.

References

Current Procedural Terminology (CPT®) II Codes

Specific codes are needed on your claims to report blood pressure readings and A1c values for the controlled Blood Pressure (BP) and poor control A1c quality measure for the Ohio Comprehensive Primary Care Program and Healthcare Effectiveness Data and Information Set (HEDIS®).

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Please be sure to include one or more of the following CPT® II codes on your claims, when appropriate, to ensure that BP readings and A1c values are reported properly:

CPT® II code	Most recent blood pressure:
3074F	Systolic less than 130 mm Hg
3075F	Systolic 130-139mm Hg
3077F	Systolic greater than or equal 140 mm Hg
3078F	Diastolic less than 80 mm Hg
3079F	Diastolic 80-89 mm Hg
3080F	Diastolic greater than or equal 90 mm Hg

CPT® II code	Most recent hemoglobin A1c:
3044F	less than 7.0%
3046F	greater than 9.0%
3051F	7.0% to less than 8.0%
3052F	8.0% to less than 9.0%