

08/06/2026

TMHP IAMOnline Training Materials and Custom Reports Portal Transition Updates

Background:

The Texas Medicaid & Healthcare Partnership (TMHP) IAMOnline platform is the new entry point for accessing applications on the TMHP webpage. Texas Medicaid providers will set up their TMHP IAMOnline account to manage services, access resources, and perform essential TMHP-related tasks.

Key Details:

TMHP IAMOnline Login and MCP Training Materials Update

TMHP has updated training materials for the Medicaid Client Portal (MCP) and My Account to include login steps for TMHP IAMOnline. The training materials are now available on the TMHP [Learning Management System \(LMS\)](#).

Users must have a username and password to access the LMS. To obtain a username and password, click [create a new user account](#) on the LMS home page.

Custom Reports Portal Transition Update

The Custom Reports online portal application will not transition to the TMHP IAMOnline platform as part of the Aug. 3, 2026 Release 3 transition. TMHP will notify providers in a future article when Custom Reports will transition to TMHP IAMOnline.

Additional details can be found in TMHP's article, [Custom Reports Online Portal Application Will Not Transition to TMHP IAMOnline on August 3, 2026](#), on the [TMHP Texas Medicaid webpage](#).

The following applications will still transition to TMHP IAMOnline on Aug. 3:

- Medicaid Client Portal (MCP)
- Document Uploads
- Provider Message Dashboard
- My Account

Action:

MCOs/DMOs must share the information in this notice to their providers.

Contact:

For more information, call the TMHP EDI Help Desk at 888-863-3638.

For LMS access issues, email TMHP LMS support at TMHPTrainingSupport@tmhp.com.

Type: Action Required; Informational

To: CHIP; DMO; STAR; STAR+PLUS; STARHEALTH; STAR_KIDS

From: Other