

11/06/2025

Texas Medicaid Telemedicine, Teledentistry, Telehealth, and Home Telemonitoring Services Continue During Federal Shutdown

Background:

HHSC issues this MCO Notice to inform all MCOs and DMOs that the ongoing federal government shutdown does not affect Texas Medicaid coverage or reimbursement for telemedicine, teledentistry, telehealth, or home telemonitoring services. These services will continue under the authority of HHSC.

Key Details:

All Texas Medicaid policies for telemedicine, teledentistry, telehealth, and home telemonitoring services remain fully in effect. These services are authorized under the Texas Medicaid State Plan and Texas Government Code, Chapter 548, which are unaffected by a federal government shutdown.

MCOs and DMOs are required to continue delivering and managing all medically necessary covered services to eligible Medicaid and Children's Health Insurance Program (CHIP) members, in compliance with all existing Texas Medicaid policies and contractual requirements.

Action:

MCOs and DMOs are responsible for ensuring their members experience no disruption in access to covered services. HHSC will provide additional updates should the situation change.

MCOs and DMOs must follow existing requirements related to supporting providers and direct MCOs and DMOs to communicate to providers that there is no change to Medicaid telemedicine, teledentistry, telehealth or telemonitoring during the federal government shutdown.

Resources:

Policy or Operational Documents:	For additional updates, please visit: 2025 Federal Government Shutdown Texas Health and Human Services. For access to the current Texas Medicaid Provider Procedures Manual, please visit: Texas Medicaid Provider Procedures Manual TMHP
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Contact:

For questions, please contact the Medicaid and Dental Benefits general mailbox at: MedicaidBenefitRequest@hhsc.state.tx.us.

Type: Action Required; Informational

To: CHIP; CMDS; DMO; MMP; STAR; STAR+PLUS; STARHEALTH; STAR_KIDS

From: Policy