

Important Announcement for Medicaid, Medicare & Marketplace Providers

Molina is pleased to announce the launch of a new and innovative Musculoskeletal Surgical Quality and Safety Management Program. The program is designed to work collaboratively with physicians to promote patient safety through the practice of high quality and cost-effective care for Molina members undergoing Musculoskeletal Surgical Procedures.

PROGRAM HIGHLIGHTS INCLUDE:

- ✓ **Administrative Tools** to support an efficient, user-friendly request process for obtaining medical necessity prior authorizations for procedures which require precertification. Easy and efficient post-procedural documentation submission which will be shared with Molina to facilitate timely claims payment.
- ✓ **Specialized “Peer to Peer” Engagement** where a TurningPoint physician (from the same specialty) engages the provider regarding authorization requests that require additional clinical discussion to validate the clinical appropriateness of the procedure specific to the patient’s needs and current condition.
- ✓ **Clinical Support Tools** to assist in the tracking and monitoring of patient outcomes and education around patient risks and preventive measures to better coordinate care for members and reduce infection rates and complications due to patient comorbidities.
- ✓ **Reporting and Analytics** gives physicians and practice administrators greater visibility and transparency into their performance compared to the practice, as well as the rest of the market.

This correspondence serves as notice under your Participating Molina Provider Agreement of these program changes, effective 09/01/2026. Physicians will be able to begin submitting requests to TurningPoint for Prior Authorization for Medicare, Marketplace, and Medicaid members for dates of service on or after 09/01/2026 beginning on 08/01/2026. While it is the responsibility of the rendering physician to obtain prior authorization, facility providers are encouraged to contact TurningPoint to verify the prior authorization has been obtained for Molina members prior to admission.

The program will include the following Molina Membership: Medicare, Marketplace, and Medicaid

Prior Authorization for medical necessity and appropriate length of stay (when applicable) has been delegated to **TurningPoint Healthcare Solutions, LLC** and will be required for the following surgical procedures in both inpatient and outpatient settings:

Orthopedic Surgical Procedures (Including all associated partial, total, and revision surgeries) -

Knee Arthroplasty, Unicompartamental/Bicompartamental Knee Replacement, Hip Arthroplasty, Shoulder Arthroplasty, Elbow Arthroplasty, Ankle Arthroplasty, Wrist Arthroplasty, Acromioplasty and Rotator Cuff Repair, Anterior Cruciate Ligament Repair, Knee Arthroscopy, Hip Resurfacing, Meniscal Repair, Hip Arthroscopy, Femoroacetabular Arthroscopy, Ankle Fusion, Shoulder Fusion, Wrist Fusion, Osteochondral Defect Repair

Spinal Surgical Procedures (Including all associated partial, total, and revision surgeries) -

Spinal Fusion Surgeries – Cervical, Lumbar, Thoracic, Sacral, Scoliosis; Disc Replacement, Laminectomy/Discectomy, Kyphoplasty/Vertebroplasty, Sacroiliac Joint Fusion, Implantable Pain Pumps, Spinal Cord Neurostimulator, Spinal Decompression

TURNINGPOINT'S UTILIZATION MANAGEMENT & PRECERTIFICATION CONTACT INFORMATION:

Web Portal Intake: <http://www.myturningpoint-healthcare.com>

Telephonic Intake: (801) 717-4102 | (855) 316-3810

Facsimile Intake: (866) 872-1364

KEY PROVISIONS:

- Emergency Related Procedures do not require authorization
- It is the responsibility of the ordering physician to obtain authorization
- Providers rendering the above services should verify that the necessary authorization has been obtained; failure to do so may result in non-payment of your claims
- Clinical Policies are available by contacting TurningPoint at (866) 422-0800 for access to digital copies

TRAINING:

Informational webinars are available! Please register at:

<https://us06web.zoom.us/j/82873633726?pwd=NYboT8AQ55aeETqiGLQLdOl1UiLhKb.1>

We appreciate your support and look forward to your cooperation in assuring that Molina members receive high quality, cost-effective care for these surgical procedures.

You may access a copy of this notice as well as a detailed list of the impacted CPT codes on our website at <https://www.molinahealthcare.com/members/ut/en-US/health-care-professionals/home.aspx>. We will also provide additional information and training opportunities as we get closer to the effective date of the program. Should you have any questions at this time, please contact Molina Provider Services Center at **(855)322-4081**.

Sincerely,

Dr. Mark R. Greenwood, MD

Chief Medical Officer

The Special Provider Bulletin is a newsletter distributed to all network providers serving beneficiaries of Molina Healthcare of Utah health care plans.