

Provider Bulletin

Molina Healthcare of Virginia, Inc.

June 13, 2025

Important Notice – Transition out of Virginia Medicaid

Dear Valued Provider Partner,

Effective June 30, 2025, Molina Healthcare of Virginia's Cardinal Care contract with the Department of Medical Assistance Services (DMAS) will not be renewed.

We understand that this news may be unsettling, and we are committed to supporting you during this transition.

Despite the changes ahead, we will maintain our standard operational procedures to ensure minimal disruption for our valued providers. We ask that you continue to adhere to our standard timely filing guidelines.

1. **Electronic claims**

For electronic submissions, you can continue to submit claims using one of the following options:

- Submit Claims directly to Molina via the Availity Essentials portal:
<https://provider.molinahealthcare.com/>.
- Submit Claims to Molina via your regular EDI clearinghouse. Molina's clearinghouse payer ID for both Medicare and Medicaid claims is MCC02.

2. **Paper claims:**

For paper submissions, please continue to submit paper claims to the following address:

Molina Healthcare of Virginia, LLC
PO Box 22656
Long Beach, CA 90801

Regarding new authorization requests for services rendered after June 30, 2025, please submit them to the member's new MCO. Service authorizations previously approved by Molina, prior to 7/1/25, will be transferred to the member's new MCO and should be honored through the approved date of service period or continuity of care period, whichever ends first. Please verify member eligibility at <https://www.dmas.virginia.gov/for-providers/> or by contacting **(800) 884-9730**.

Your cooperation is greatly appreciated and will help us provide the best possible support to you and your patients. If you have any questions, please contact Molina Provider Services at **(800) 424-4518**. We are available Monday through Friday from 8 a.m. to 8 p.m. EST. Thank you for your understanding and for your continued dedication to providing excellent care to our members.

Thank you.

Molina Healthcare

