Provider Notice

Importance of updating your provider data

Molina Complete Care (MCC) strives to connect our members with provider options that meet their preferences and clinical needs. To maintain an accurate record of your practice and all associated practitioners, you must communicate staffing and demographic changes. Out of date information can cause payment delays both during processing and distribution. Our ability to maintain accurate information in your record is dependent on your participation with this request.

Help us by updating your information, including:

Billing information	**Office hours**	**Website address**
Email address	**Panel status**	**Hospital affiliation**
Fax number	**Phone number**	**Mailing address**
Languages providers speak	**Provider roster or data update form**	**Services provided**

Take these steps to keep your information updated:

- Visit our website to download the MCC Provider Roster Form here:
    - Medicaid:
      https://www.molinahealthcare.com/providers/va/medicaid/resources/forms.aspx
    - MCC of VA (HMO SNP): https://dsnp.mccofva.com/providers/provider-materials/
- Email a full roster to MCC at MCCVA-Provider@molinahealthcare.com
    - Make sure you send a full roster every quarter
    - Send additions, removals and location information updates every month
- For smaller provider groups, use the Provider Data Change Form at:
    - Medicaid:
      https://www.molinahealthcare.com/providers/va/medicaid/resources/forms.aspx
    - MCC (HMO SNP): https://dsnp.mccofva.com/providers/provider-materials/

Questions?

We're here to help you, so you can focus on your patients. Please email us at MCCVA-Provider@molinahealthcare.com or call us at:

- Medicaid providers: 1-800-424-4524
- MCC (HMO SNP) providers: 1-800-424-4495