

Provider notice

MCG Cite AutoAuth for ePortal advanced imaging prior authorizations

Dear Provider:

Thank you for your partnership in caring for MCC members. Effective July 1, 2022, Molina Complete Care (MCC) will introduce a new self-service method to submit advanced imaging prior authorization requests for our Medicaid line of business. You'll be able to access this system electronically via the provider portal 24 hours a day, seven days a week. This submission method will be an alternative to the existing fax/phone/email process. Please review the attached instructions on how to use the ePortal or find them on our website at <https://www.molinahealthcare.com/providers/va/medicaid/resources/provider-materials.aspx> under "Provider Guides".

This system will provide more efficient processing of your authorization request, and the status of the authorization will be available immediately upon completion of your submission.

Please contact Provider Services if you have any questions:

- Commonwealth Coordinated Care Plus: (800) 424-4524
- Medallion 4.0: (800) 424-4518
- Email: MCCVA-Provider@MolinaHealthcare.com

Sincerely,

Molina Complete Care