

Provider Bulletin

Molina Healthcare of Washington, Inc.

April 30, 2025

Important Update: Reporting Requirements for Behavioral Health Agencies

Molina Healthcare of Washington, Inc. would like to inform you of an important update regarding reporting requirements for Behavioral Health Agencies (BHAs).

BHAs must report the *site-specific Department of Health (DOH) License Number* on claims and encounters. This data is essential for compliance with HCA and CMS regulations. **Please ensure that the DOH License Number is included on all claims and encounters to avoid rejections or denials.**

Historically, BHAs have been required to report the Service Facility Location's Agency ID on claims and encounters. This requirement was implemented to support institutions for mental diseases (IMD) reporting requirements [42 CFR 438.3(e)(2)] in addition to the CMS regulations regarding enrollee encounter data [42 CFR 438.242(c).]

DOH License Number Reporting Specifications:

- Loop 2310C, REF*G2 Segment for 837P
- Loop 2420C, REF*G2 Segment for 837P
- Loop 2310E, REF*G2 Segment for 837I
- Box 19 on CMS 1500 for paper claims

Additional Resources:

- The Behavioral Health Data System (BHDG) data guide, www.hca.wa.gov/assets/billers-and-providers/Behavioral-Health-Data-Guide.pdf, references this field in "Appendix F: Instructions for Submitting License Number in P1."
- The State of Washington 837 Professional and Institutional Encounter Data Companion Guide, www.hca.wa.gov/assets/billers-and-providers/837-Encounters-CG.pdf, also includes references to this field in section "3 Transaction Specifications."

If you have questions or concerns, contact your Appeals and Grievances Representative or Provider Relations Representative. If you don't know who to contact, call Molina at (855) 322-4082.