

Provider Bulletin

Molina Healthcare of Washington, Inc.

July 30, 2026

Important Notice of Program Implementation – TurningPoint Partnership (All Lines of Business)

Molina of Washington, Inc. is pleased to announce the launch of a new and innovative Musculoskeletal Surgical Quality and Safety Management Program **effective October 1, 2026**. The program is designed to work collaboratively with physicians to promote patient safety through the practice of high quality and cost-effective care for Molina members undergoing Musculoskeletal Surgical Procedures.

PROGRAM HIGHLIGHTS INCLUDE:

- ✓ **Administrative Tools:** Streamlined prior authorization and post-procedure documentation to support efficient workflows and timely claims payment.
- ✓ **Peer-to-Peer Engagement:** Specialty-matched physician reviews to ensure clinical appropriateness of requested procedures.
- ✓ **Clinical Support Tools:** Resources to monitor outcomes, enhance patient safety, and reduce complications.
- ✓ **Reporting and Analytics:** Performance insights and benchmarking to improve visibility and practice performance.

This notice serves as formal notification of program changes under your Molina Participating Provider Agreement, effective **October 1, 2026**. Providers may begin submitting prior authorization requests to TurningPoint starting **September 1, 2026** for Medicare, Marketplace, and Medicaid members *with dates of service on or after the effective date*.

Rendering providers are responsible for obtaining authorization, and facilities should **verify authorization prior to admission** to ensure compliance and avoid potential claim denials.

KEY PROVISIONS:

- Emergency Related Procedures do not require authorization
- It is the responsibility of the ordering physician to obtain authorization
- Providers rendering the services below should verify that the necessary authorization has been obtained; failure to do so may result in non-payment of your claims
- Clinical Policies are available by contacting TurningPoint at (866) 422-0800 for access to digital copies.

MHW Part # 0135-2306

MHW-06/26/26

Prior Authorization for medical necessity and appropriate length of stay (when applicable) has been delegated to **TurningPoint Healthcare Solutions, LLC** and will be required for the following surgical procedures in *both inpatient and outpatient settings*:

Orthopedic Surgical Procedures

Including all associated partial, total, and revision surgeries

- ✓ Knee Arthroplasty
- ✓ Unicompartmental/Bicompartmental Knee Replacement
- ✓ Hip Arthroplasty
- ✓ Shoulder Arthroplasty
- ✓ Elbow Arthroplasty
- ✓ Ankle Arthroplasty
- ✓ Wrist Arthroplasty
- ✓ Acromioplasty and Rotator Cuff Repair
- ✓ Anterior Cruciate Ligament Repair
- ✓ Knee Arthroscopy
- ✓ Hip Resurfacing
- ✓ Meniscal Repair
- ✓ Hip Arthroscopy
- ✓ Femoroacetabular Arthroscopy
- ✓ Ankle Fusion
- ✓ Shoulder Fusion
- ✓ Wrist Fusion
- ✓ Osteochondral Defect Repair

Spinal Surgical Procedures

Including all associated partial, total, and revision surgeries

- ✓ Spinal Fusion Surgeries
 - ✓ Cervical
 - ✓ Lumbar
 - ✓ Thoracic
 - ✓ Sacral
 - ✓ Scoliosis
- ✓ Disc Replacement
- ✓ Laminectomy/Discectomy
- ✓ Kyphoplasty/Vertebroplasty
- ✓ Sacroiliac Joint Fusion
- ✓ Implantable Pain Pumps
- ✓ Spinal Cord Neurostimulator
- ✓ Spinal Decompression

TURNINGPOINT'S UTILIZATION MANAGEMENT & PRECERTIFICATION CONTACT INFORMATION:

Web Portal Intake: <http://www.myturningpoint-healthcare.com>

Telephonic Intake: (360) 390-5910 | (855) 514-3869

Facsimile Intake: (866) 872-1323

TRAINING:

Informational webinars are available! Please register at:

<https://us06web.zoom.us/j/83301196988?pwd=eK6SWcFvWy6csl1f1zYOaT71Czbgr.1>

TurningPoint will provide additional information and training opportunities as we get closer to the effective date of the program. Should you have any questions at this time, please contact Molina Provider Services Line at **855-332-4082** or contact your Provider Relations representative at mhw_provider_relations@molinahealthcare.com with any questions or feedback.