

Provider Bulletin

Molina Healthcare of Washington, Inc.

July 7, 2026

Action Required: Register with Universal Language Service for Apple Health (Medicaid) Spoken Language Interpreter Services

Molina of Washington, Inc. is notifying providers of an important change regarding Spoken Language Interpreter services. **Effective July 1, 2026**, the Washington State Health Care Authority (HCA) Interpreter Services Program (ISP) implemented a new contract (**K8552**) with **Universal Language Service** for spoken language interpreter services.

As a result, previous contracts ended on **June 30, 2026**, and all existing Apple Health (Medicaid) provider agreements and Language Access Provider (LAP) contracts under those agreements have expired.

To continue requesting spoken language interpreter services for Apple Health (Medicaid) members, all providers, provider groups, clinics, facilities, and organizations must complete registration with Universal Language Service under the new contract.

Call to Action

 **Register now at HCAuniversal.com to avoid disruptions in interpreter service requests and ensure continued support for Apple Health (Medicaid) members.**

Failure to register may result in delays or interruptions in access to interpreter services for Apple Health (Medicaid) members.

Information for Language Access Providers (LAPs)

Language Access Providers (interpreters) who wish to continue receiving Apple Health (Medicaid) assignments must also reregister with Universal Language Service. Existing interpreters will receive a notification from **Paycor** containing required documents that must be reviewed and signed to complete the registration process.

Individuals interested in providing interpreter services for Apple Health (Medicaid) members should contact the Universal Language Service Interpreter Accounts Team:

- **Email:** Interpreter@ulsonline.net
- **Phone:** (425) 450-7022
- **Website:** HCAuniversal.com

Additional Information

Providers and interpreters are encouraged to complete registration as soon as possible to ensure uninterrupted access to Apple Health (Medicaid) interpreter services under the new contract.

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