

Provider Bulletin

Molina Healthcare of Washington, Inc.

August 27, 2026

Update: TurningPoint MSK Implementation Postponed until November 1st (All Lines of Business)

Molina of Washington Inc. would like to provide an important update regarding the implementation timeline for the upcoming Prior Authorization Program for Musculoskeletal (MSK) Surgical Quality and Spine Services. **We are briefly postponing the launch of a new Musculoskeletal Surgical Quality and Safety Management Program for members in all lines of business until November 1, 2026.**

This notice serves as formal notification of program changes under your Molina Participating Provider Agreement, effective **November 1, 2026**. Providers may begin submitting prior authorization requests to TurningPoint starting **October 1, 2026** for Medicare, Marketplace, and Medicaid members *with dates of service on or after the effective date*.

This program will require providers to obtain prior authorization for designated MSK and Spine procedures performed in both inpatient and outpatient settings. The program is being implemented to support evidence-based care, promote appropriate utilization of services, and ensure alignment with current clinical guidelines and medical policy requirements.

*For more information, including a list of codes that will require **now require** prior authorization, please refer to the applicable notices available in the "Provider Notices" section of the Molina Healthcare of Washington website. Previous Provider Notices also outline the clinical categories anticipated to be included in the program.*

TURNINGPOINT'S UTILIZATION MANAGEMENT & PRECERTIFICATION CONTACT INFORMATION:

Web Portal Intake: <http://www.myturningpoint-healthcare.com>

Telephonic Intake: (360) 390-5910 | (855) 514-3869

Facsimile Intake: (866) 872-1323

TRAINING:

Informational webinars are available! Please register at:

<https://us06web.zoom.us/j/83301196988?pwd=eK6SWcFvWy6csl1f1zYOaT71Czbgkr.1>

For questions, please contact Molina Provider Services Line at **855-332-4082** or contact your Provider Relations representative at mhw_provider_relations@molinahealthcare.com with any questions or feedback.

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