

**THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:****COUNTIES:**

- ☒ Imperial
- ☒ Riverside/San Bernardino
- ☒ Los Angeles
- ☐ Orange
- ☒ Sacramento
- ☒ San Diego

**LINES OF BUSINESS:**

- ☐ Molina Medi-Cal Managed Care
- ☐ Molina Medicare Options Plus
- ☒ Molina Marketplace (Covered CA)

**PROVIDER TYPES:**☒ **Medical Group/ IPA/MSO**

- Primary Care**
- ☒ IPA/MSO
- ☒ Directs

**Specialists**

- ☐ Directs
- ☐ IPA

☐ **Hospitals****Ancillary**

- ☐ CBAS
- ☐ SNF/LTC
- ☐ DME
- ☐ Home Health
- ☐ Other

## Molina Marketplace 2023 My Health Perks

This is an advisory notification to Molina Healthcare of California (MHC) network providers regarding an ongoing member incentive program.

### **BACKGROUND**

Beginning on January 1, 2023, all Molina Marketplace subscribers, and dependents 18 years and older are eligible for Molina's new health and wellness program: **My Health Perks**.

Besides providing access to a suite of interactive disease management programs and healthy lifestyle information, all eligible members will have the opportunity to earn a \$50 gift card upon completion of both of the following activities:

- **Complete an annual routine wellness exam with their Primary Care Provider**
- **Complete a Health Risk Assessment via the My Wellness tab on the MyMolina Portal**

Members will need to register on the **MyMolina Portal** at:

<https://m.member.molinahealthcare.com/Member/Login> and navigate to "My Health Perks" on the My Wellness page. A link available to members on the My Wellness page will take members to the Health Risk Assessment.

Members must complete the Health Risk Assessment through the My Molina Portal and complete an annual routine wellness exam with their Primary Care Provider.

Members will earn 25 rewards points for the completion of each individual activity. Members who complete both activities will earn 50 total rewards points, which are then redeemable for either a physical or digital \$50 gift card of their choosing via the "Rewards" button via the link available to members on the My Wellness page of the My Molina portal. A member will only be able to redeem for one \$50 gift card once they've obtained 50 total rewards points. Members do not have the option to redeem 25 points for a \$25 gift card. Members cannot divide 50 rewards points into two \$25 gift cards.

Eligible members must be enrolled with Molina Marketplace to redeem reward.

Members do not need to self-attest to the completion of either activity. Completion of annual routine wellness exam will be verified via claims and completion of the Health Risk Assessment will be verified by Molina's My Health Perks program.

My Health Perks also provides access to a suite of wellness programs and information:

- **Interactive programs to help manage Asthma, Heart Disease, Depression, Diabetes, High Blood Pressure & High Cholesterol**
- **Health Education videos and programs to support a healthy lifestyle**
- **Health symptom tracker**

**What do I do:**

Please encourage members to learn more about the My Health Perks program online via the My Wellness page on the My Molina Portal at: <https://m.member.molinahealthcare.com/Member/Login>

As mentioned previously, completion of the routine physical examination with a Primary Care Provider is confirmed by a review of claims. In order for the claim corresponding to the routine physical examination to appropriately process, it must contain at least one of the following Diagnosis Codes and Service Codes:

**Diagnosis Codes:**

ICD Codes	Description	Long Description
Z00.00	ENC GEN ADULT EXAM W O ABNORM FIND	Encounter for general adult medical examination without abnormal findings
Z00.01	ENC GEN ADULT EXAM W ABNORMAL FIND	Encounter for general adult medical examination with abnormal findings
Z01.411	ENC GYN EXAM GEN RTN W ABNORM FIND	Encounter for gynecological examination (general) (routine) with abnormal findings
Z01.419	ENC GYN EX GEN RTN W O ABNORM FIND	Encounter for gynecological examination (general) (routine) without abnormal findings

**Service Codes:**

CPT Codes	Description	Long Description
99201	OFFICE OUTPATIENT NEW 10 MINUTES	New patient office or other outpatient visit, typically 10 minutes
99202	OFFICE/OUTPATIENT NEW SF MDM 15-29 MINUTES	New patient outpatient visit, total time 15-29 minutes
99203	OFFICE/OUTPATIENT NEW LOW MDM 30-44 MINUTES	New patient outpatient visit, total time 30-44 minutes
99204	OFFICE/OUTPATIENT NEW MODERATE MDM 45-59 MINUTES	New patient outpatient visit, total time 45-59 minutes
99205	OFFICE/OUTPATIENT NEW HIGH MDM 60-74 MINUTES	New patient outpatient visit, total time 60-74 minutes
99211	OFFICE/OUTPATIENT ESTABLISHED MINIMAL PROBLEM(S)	Established patient outpatient visit, minimal presenting problem
99212	OFFICE/OUTPATIENT ESTABLISHED SF MDM 10-19 MIN	Established patient outpatient visit, total time 10-19 minutes

If you are not contracted with Molina and wish to opt out of the Just the Fax, email: [mhcproviderjustthefax@molinahealthcare.com](mailto:mhcproviderjustthefax@molinahealthcare.com)  
Please include provider name and fax number and you will be removed within 30 days.

99213	OFFICE/OUTPATIENT ESTABLISHED LOW MDM 20-29 MIN	Established patient outpatient visit, total time 20-29 minutes
99214	OFFICE/OUTPATIENT ESTABLISHED MOD MDM 30-39 MIN	Established patient outpatient visit, total time 30-39 minutes
99215	OFFICE/OUTPATIENT ESTABLISHED HIGH MDM 40-54 MIN	Established patient outpatient visit, total time 40-54 minutes
99385	INITIAL PREVENTIVE MEDICINE NEW PT AGE 18-39YRS	Initial new patient preventive medicine evaluation age 18-39 years
99386	INITIAL PREVENTIVE MEDICINE NEW PATIENT 40-64YRS	Initial new patient preventive medicine evaluation age 40-64 years
99387	INITIAL PREVENTIVE MEDICINE NEW PATIENT 65YRS and GT	Initial new patient preventive medicine evaluation, age 65 years and older
99497	ADVANCE CARE PLANNING FIRST 30 MINS	Advance care planning by the physician or other qualified health care professional, first 30 minutes
G0402	INIT PREV PE LTD NEW BENEF DUR 1ST 12 MOS MCR	Initial preventive physical examination: face-to-face visit, services limited to new beneficiary during the first 12 months of Medicare enrollment
G0438	ANNUAL WELLNESS VISIT; PERSONALIZ PPS INIT VISIT	Annual wellness visit; includes a personalized prevention plan of service (PPS), initial visit
G0439	ANNUAL WELLNESS VST; PERSONALIZED PPS SUBSQ VST	Annual wellness visit, includes a personalized prevention plan of service (PPS), subsequent visit

We hope this incentive encourages Molina Marketplace members to schedule and complete their Annual Wellness Exam and Health Risk Assessment.

For additional questions/concerns please refer members to call Member Services at: (888) 858-2150 and ask about the Marketplace 2023 My Health Perks Program.

**Note**

Eligible members may receive additional incentive for completing a preventative care screening.

**QUESTIONS**

If you have any questions regarding the notification, please contact your Molina Provider Services Representative. Please refer to the phone numbers listed below:

Service County Area	Provider Services Representative	Contact Number	Email Address
California Hospital Systems	Deletha Foster	909-577-4351	<a href="mailto:Deletha.Foster@molinahealthcare.com">Deletha.Foster@molinahealthcare.com</a>
	Shelly Lilly	858-614-1586	<a href="mailto:Michelle.Lilly@molinahealthcare.com">Michelle.Lilly@molinahealthcare.com</a>
Los Angeles	Clemente Arias	562-517-1014	<a href="mailto:Clemente.Arias@molinahealthcare.com">Clemente.Arias@molinahealthcare.com</a>
	Christian Diaz	562-549-3550	<a href="mailto:Christian.Diaz@molinahealthcare.com">Christian.Diaz@molinahealthcare.com</a>
Los Angeles / Orange County	Maria Guimoye	562-549-4390	<a href="mailto:Maria.Guimoye@molinahealthcare.com">Maria.Guimoye@molinahealthcare.com</a>
Sacramento	Jennifer Rivera Carrasco	562-542-2250	<a href="mailto:Jennifer.RiveraCarrasco@molinahealthcare.com">Jennifer.RiveraCarrasco@molinahealthcare.com</a>
San Bernardino	Luana McIver	909-501-3314	<a href="mailto:Luana.Mciver@molinahealthcare.com">Luana.Mciver@molinahealthcare.com</a>
San Bernardino / Riverside County	Vanessa Lomeli	909-577-4355	<a href="mailto:Vanessa.Lomeli2@molinahealthcare.com">Vanessa.Lomeli2@molinahealthcare.com</a>
Riverside County	Mimi Howard	562-549-3532	<a href="mailto:Smimi.Howard@molinahealthcare.com">Smimi.Howard@molinahealthcare.com</a>
San Diego / Imperial County	Briana Givens	562-549-4403	<a href="mailto:Briana.Givens@molinahealthcare.com">Briana.Givens@molinahealthcare.com</a>
	Carlos Liciaga	858-614-1591	<a href="mailto:Carlos.Liciaga@molinahealthcare.com">Carlos.Liciaga@molinahealthcare.com</a>
	Salvador Perez	562-549-3825	<a href="mailto:Salvador.Perez@molinahealthcare.com">Salvador.Perez@molinahealthcare.com</a>

If you are not contracted with Molina and wish to opt out of the Just the Fax, email: [mhcproviderjustthefax@molinahealthcare.com](mailto:mhcproviderjustthefax@molinahealthcare.com)  
Please include provider name and fax number and you will be removed within 30 days.