

THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:**COUNTIES:**

- Imperial
- Riverside/San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

LINES OF BUSINESS:

- Molina Medi-Cal Managed Care
- Molina Medicare Options Plus
- Molina Dual Options Cal MediConnect Plan (Medicare-Medicaid Plan)
- Molina Marketplace (Covered CA)

PROVIDER TYPES: **Medical Group/ IPA/MSO****Primary Care**

- IPA/MSO
- Directs

Specialists

- Directs
- IPA

 Hospitals**Ancillary**

- CBAS
- SNF/LTC
- DME
- Home Health
- Other

FOR QUESTIONS CALL PROVIDER SERVICES:

(855) 322-4075, Extension:

Los Angeles/Orange CountiesX111113 X123071
X127657 X123007**Riverside/San Bernardino Counties**X127684 X128010
X120618**Sacramento County**

X121360

San Diego CountyX121805 X121401
X127709 X121413
X123006 X121599**Imperial County**

X125682 X125666

Informational Bulletin Regarding Emergency Declaration

This is an advisory notification to Molina Healthcare of California (MHC) network providers.

Some of you may have heard that the Governor recently announced two State of Emergency declarations due to previous storms and more expected wet weather in the forecast. This notification is meant to give details on those declarations and information that Molina Healthcare is sharing with our internal and external partners for communication. Please be safe in your travels around this weekend and be on the look-out for road closures, flooding or other situations that could be dangerous for you and your families.

- Molina's 1st priority is safety for our communities – our members, our providers and our employees.
- On February 21, 2019, Governor Newsom issued a State of Emergency for 21 Southern California counties including Los Angeles, Orange, Riverside, San Bernardino, and San Diego where MHC serves members and has regional offices/local staff.
- The State of Emergency was largely addressing the road conditions that occurred or could occur due to snowfall, high winds, flash floods, erosion, power outages and mud/debris flows
- On February 28, 2019, Governor Newsom issued a subsequent State of Emergency that included five counties in northern California that surround Sacramento due to risks of rivers being at or at risk of exceeding flood stages.
- With more storms expected in the next few days bringing more rain, in addition to safety for all, Molina wants to ensure that members needing care or medication in impacted areas are able to get help.
- Molina's Nurse Advice line is available 24/7 to direct members to urgent care or emergency rooms nearby.
- Molina will be monitoring this matter closely and providing further communication as needed.

QUESTIONS

If you have any questions regarding the notification, please contact your Molina Provider Services Representative at (855) 322-4075. Please refer to the extensions to the left.