

**THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:****COUNTIES:**

- Imperial
- Riverside/San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

**LINES OF BUSINESS:**

- Molina Medi-Cal Managed Care
- Molina Medicare Options Plus
- Molina Dual Options Cal MediConnect Plan (Medicare-Medicaid Plan)
- Molina Marketplace (Covered CA)

**PROVIDER TYPES:** **Medical Group/ IPA/MSO****Primary Care**

- IPA/MSO
- Directs

**Specialists**

- Directs
- IPA

 **Hospitals****Ancillary**

- CBAS
- SNF/LTC
- DME
- Home Health
- Other

**FOR QUESTIONS CALL PROVIDER SERVICES:**  
(855) 322-4075, Extension:

**Los Angeles/Orange Counties**

X111113 X123071  
X127657 X123007

**Riverside/San Bernardino Counties**

X127684 X128010  
X120618

**Sacramento County**

X126232 X121360

**San Diego County**

X121805 X121401  
X127709 X121413  
X123006 X121599

**Imperial County**

X125682 X125666

## Monitoring and Auditing of PCPs with CCS/RC Members Assigned

This is an advisory notification to Molina Healthcare of California (MHC) network providers. Monthly, Molina notifies Primary Care Physicians (PCPs) if they have members who are identified as potential, or confirmed eligible for California Children's Services (CCS) and/or Regional Center (RC) services.

Molina monitors PCPs to assure they provide:

- ✓ EPSDT screening
- ✓ Basic Case Management Services
- ✓ Initial Health Assessments
- ✓ Medically necessary diagnostic, preventive and, specialty referrals for treatment services

Molina will request an attestation from providers that the above services were provided.

Monthly, Molina conducts a random audit of member medical records as evidence of providing the above services.

As of January 1, 2019, Molina will be requiring a corrective action plan for PCPs scoring less than 90% compliance in submitting evidence of providing these services. Previously, Molina required corrective action for PCPs scoring less than 80% compliance.

Additional training will be conducted with non-compliant PCPs by MHC CCS/RC staff and/or Provider Services.

Non-Compliant PCPs will be re-audited to assure performance improvement.

### **QUESTIONS**

If you have any questions regarding the notification, please contact your Molina Provider Services Representative at (855) 322-4075. Please refer to the extensions to the left.