

THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:

COUNTIES:

- Imperial
- Riverside/San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

LINES OF BUSINESS:

- Molina Medi-Cal Managed Care
- Molina Medicare Options Plus
- Molina Dual Options Cal MediConnect Plan (Medicare-Medicaid Plan)
- Molina Marketplace (Covered CA)

PROVIDER TYPES:

- Medical Group/ IPA/MSO**
 - Primary Care**
 - IPA/MSO
 - Directs
- Specialists**
- Directs
- IPA
- Hospitals**
 - Ancillary**
 - CBAS
 - SNF/LTC
 - DME
 - Home Health
 - Other

FOR QUESTIONS CALL PROVIDER SERVICES:
(855) 322-4075, Extension:

Los Angeles/Orange Counties

X111113 X123071
X127657

Riverside/San Bernardino Counties

X127684 X128010
X120618

Sacramento County

X121360 X126232

San Diego County

X121805 X121401
X127709 X121413
X123006 X121599

Imperial County

X125682 X125666

GOLDEN SHORE MEDICAL GROUP: Medical Records

This is an advisory notification to Molina Healthcare of California (MHC) network providers regarding MHC's contract expiration with Golden Shore Medical Group (GSMG) effective January 31, 2019.

If you received members as a result of the Golden Shore Medical Group transition and need medical records, please contact CIOX to request records:

**For medical record requests please call
1-800-367-1500 (5am-3pm PST)**

Patients can request online at

<https://unity.cioxhealth.com/eipui/#/request/add?location=OwxInd5FdBwNGkejG5In7g%3D%3D>

Please copy and paste or type this website address into the web browser

(No 3rd party requests can be submitted electronically through this portal)

If you are a 3rd party requestor submitting a general request, physician or physician's office submitting a request for continuity of care in which the patient will be seen at a future date, or any other requester submitting a request for medical records or itemized billing statement please fax request to 678-459-3516.

If you are a physician or physician's office requesting records on behalf of a patient that is in house or expected to be treated today for continuity of care please fax request to 678-534-4576.

QUESTIONS

If you have any questions regarding the notification, please contact your Molina Provider Services Representative at (855) 322-4075. Please refer to the extensions to the left.