

THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:**COUNTIES:**

- Imperial
- Riverside/San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

LINES OF BUSINESS:

- Molina Medi-Cal Managed Care
- Molina Medicare Options Plus
- Molina Dual Options Cal MediConnect Plan (Medicare-Medicaid Plan)
- Molina Marketplace (Covered CA)

PROVIDER TYPES:

- Medical Group/ IPA/MSO**
 - Primary Care**
 - IPA/MSO
 - Directs
 - Specialists**
 - Directs
 - IPA
- Hospitals**
 - Ancillary**
 - CBAS
 - SNF/LTC
 - DME
 - Home Health
 - Other

FOR QUESTIONS CALL PROVIDER SERVICES:
(855) 322-4075, Extension:

Los Angeles/Orange Counties

X111113 X123071
X127657

Riverside/San Bernardino Counties

X127684 X128010
X120618

Sacramento County

X121360

San Diego County

X121805 X121401
X127709 X121413
X123006 X121599

Imperial County

X125682 X125666

California Children's Services

California Children's Services (CCS) Program

The CCS program provides diagnostic and treatment services, medical case management and physical and occupational therapy to children under the age of 21 who are diagnosed with CCS-eligible medical conditions. CCS-eligible conditions include, but are not limited to: chronic medical conditions such as cystic fibrosis, hemophilia, cerebral palsy, heart disease, cancer, traumatic injuries, and infectious diseases producing major sequelae. Services authorized by the CCS program to treat members with CCS-eligible medical conditions are excluded from the Health plans' responsibilities. The participating health plans' responsibility for providing all covered medically necessary health care and case management services changes at the time CCS eligibility is determined by the CCS County Authority for the plan member. [Health and Safety Code, Section 123800 et seq.](#)

The CCS program is mandated by the Welfare and Institutions Code and the California Code of Regulations ([Title 22, Section 51013](#)) to act as an "agent of Medi-Cal" for Medi-Cal beneficiaries with CCS medically eligible conditions. All CCS-eligible clients must be referred to CCS for case management services and authorization for treatment.

Any members with CCS eligible conditions must be referred to, and cared for at a CCS paneled facility, and their care must be supervised by a CCS paneled physician.

Any hospital caring for Medi-Cal members is expected to follow Medi-Cal and CCS guidelines:

The CCS program requires prior authorization for services. A Service Authorization Request (SAR) must be submitted to the CCS State office for approval for all diagnostic and treatments services, except for emergencies. **Authorization request for emergency services must be submitted to CCS by the close of the next business day following the date of service.**

When a Molina Medi-Cal member, eligible for CCS, presents to a CCS non-paneled facility with an emergency related to their CCS eligible condition, the following steps must be taken while the child is in the Emergency Department:

1. **Notify Molina EDSU @ 844-966-5462** – The EDSU nurse will assist with identifying and transferring to the appropriate CCS-paneled facility as soon as the member is stable.
2. The CCS paneled specialty physician/service caring for the member must be contacted for advice on whether the child needs to be transferred to

the CCS paneled facility or (for short stays) can be managed at the current facility.

3. Notify the County CCS Program of the Emergency services. **Authorization request for emergency services must be submitted to CCS by the close of the next business day following the date of service.** Hospital staff (case manager, physician) must speak with the County CCS Case Manager or CCS Medical Director to get further advice about how and where to manage the member. The agency must approve the admission of the child to the non-CCS paneled facility. Continue to inform the local CCS agency of all transfer attempts.
4. Carefully document all conversations with the CCS specialist and the county CCS Case Manager or CCS Medical Director in the medical record.

Molina Healthcare is NOT responsible for and DOES NOT authorize CCS-eligible stays at CCS non-paneled facilities. All CCS-eligible care is carved out of the Molina Medi-Cal contract.

If there is a question about whether or not an admission could be CCS-eligible, the member's local County CCS Program must be contacted for assistance and advise. If hospitals do not follow the above guidance, neither the child's County CCS Program nor Molina Healthcare will reimburse for any inpatient care provided.

Please see the following website for all information regarding CCS:

<http://www.dhcs.ca.gov/services/ccs/Pages/default.aspx>

Other helpful links:

CCS Eligible Conditions: <https://www.dhcs.ca.gov/services/ccs/Pages/medicaleligibility.aspx>

Paneled Providers <http://www.dhcs.ca.gov/services/ccs/Pages/CCSProviders.aspx>

Molina Healthcare strongly urges you to apply to become a Paneled Provider:

<https://www.dhcs.ca.gov/services/ccs/Pages/ProviderEnroll.aspx>

Referrals: <http://www.dhcs.ca.gov/services/ccs/Pages/default.aspx>

Please contact Molina Healthcare CCS Liaison for assistance:

Julie Moore, RN @ 888-562-5442 Ext. 121726

This is an advisory notification to Molina Healthcare of California (MHC) network providers. Please refer to the Provider Manual for further instructions.

QUESTIONS

If you have any questions regarding the notification, please contact your Molina Provider Services Representative at (855) 322-4075. Please refer to the extensions on page one.