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JUST THE FAX

July 6th 2019

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THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:

COUNTIES:

- □ Imperial
- ⋈ Riverside/San Bernardino
- ☐ Los Angeles
- □ Orange
- ☐ Sacramento
- ☐ San Diego

LINES OF BUSINESS:

- Molina Medi-Cal Managed Care
- Molina Medicare Options Plus
- Molina Dual Options Cal MediConnect Plan (Medicare-Medicaid Plan)
- Molina Marketplace (Covered CA)

PROVIDER TYPES:

Primary Care

- ⊠ IPA/MSO
- □ Directs

Specialists

- □ Directs

Ancillary

- ⊠ CBAS
- SNF/LTC
 SNF/LTC
- ☑ DME☑ Home Health

FOR QUESTIONS CALL PROVIDER SERVICES:

(855) 322-4075, Extension:

Los Angeles/Orange Counties

X111113 X123071 X127657

Riverside/San Bernardino Counties

X127684 X120618

Sacramento County

X123006

San Diego County

X121805 X121401 X127709 X121413 X123006 X121599

Imperial County

X125682 X125666

Informational Bulletin Regarding Emergency Declaration

This is an advisory notification to Molina Healthcare of California (MHC) network providers.

On July 4, 2019 Governor Newson issued a State of Emergency for Kern County due to a major earthquake near the city of Ridgecrest. The State of Emergency for Kern County was largely addressing the damaged roads, water lines, and gas lines resulting in multiple structural fires and people needing shelter or services.

On July 5, 2019 Governor Newsom issued a subsequent State of Emergency that included San Bernardino County due to another, larger earthquake that struck in the same vicinity.

This notification is meant to give details on those declarations and information that Molina Healthcare is sharing with our internal and external partners for communication. Please be safe in your travels this weekend and be on the lookout for situations that could be dangerous for you and your families.

- Molina's 1st priority is safety for our communities our members, our providers and our employees.
- Molina wants to ensure that members needing care or medication in impacted areas are able to get help.
- In that regard, members should call the Nurse Advice line, which is available 24/7 to guide members to urgent care, emergency rooms, or pharmacies nearby: (888) 275- 8750 English; (866) 648- 3537 Spanish; 711 Hearing Impaired.
- Molina will be monitoring this matter closely and providing further communication as needed.