

THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:**COUNTIES:**

- Imperial
- Riverside/San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

LINES OF BUSINESS:

- Molina Medi-Cal Managed Care
- Molina Medicare Options Plus
- Molina Dual Options Cal MediConnect Plan (Medicare-Medicaid Plan)
- Molina Marketplace (Covered CA)

PROVIDER TYPES:

- Medical Group/ IPA /MSO Primary Care**

- IPA/MSO
- Directs

Specialists

- Directs
- IPA

 Hospitals**Ancillary**

- CBAS
- SNF/LTC
- DME
- Home Health
- Other

FOR QUESTIONS CALL PROVIDER SERVICES:

(855) 322-4075, Extension:

Los Angeles/Orange Counties

X111113 X123071
X127657

Riverside/San Bernardino Counties

X127684 X120618
X121805

Sacramento County

X121360

San Diego County

X123006 X121401
X127709 X121413
X121599

Imperial County

X125682 X125666

Informational Bulletin Regarding Emergency Declaration

This is an advisory notification to Molina Healthcare of California (MHC) network providers.

On October 11, 2019, California Governor Newsom proclaimed a state of emergency in the counties of Los Angeles and Riverside due to the effects of several fires, including the Saddleridge, Eagle, Sandalwood, Reche, and Wolf fires, which have destroyed structures, threatened homes and critical infrastructure, and caused the evacuation of tens of thousands of residents.

This notification is meant to give details on those declarations and information that Molina Healthcare is sharing with our internal and external partners for communication. Please be safe in your travels this weekend and be on the look-out for situations that could be dangerous for you and your families.

Molina's 1st priority is safety for our communities – our members, our providers and our employees.

Molina wants to ensure that members needing care or medication in impacted areas are able to get help.

In that regard, members should call the Nurse Advice line, which is available 24/7 to guide members to urgent care, emergency rooms, or pharmacies nearby: (888) 275- 8750 English; (866) 648- 3537 Spanish; 711 Hearing Impaired.

Molina will be monitoring this matter closely and providing further communication as needed.

QUESTIONS

If you have any questions regarding the notification, please contact your Molina Provider Services Representative at (855) 322-4075. Please refer to the extensions to the left.