

JUST THE FAX

www.molinahealthcare.com

October 25, 2019

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THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING: COUNTIES:

Imperial

- □ Riverside/San Bernardino
- \boxtimes Los Angeles
- □ Orange
- \boxtimes Sacramento
- \Box San Diego

LINES OF BUSINESS:

- ☑ Molina Medi-Cal Managed Care
- Molina Medicare
 Options Plus
 Molina Dual Options Cal
- MediConnect Plan (Medicare-Medicaid Plan) ⊠ Molina Marketplace
- (Covered CA)

PROVIDER TYPES:

- Medical Group/ IPA/MSO
- Primary Care ⊠ IPA/MSO
- ⊠ Directs

Specialists

- ⊠ Directs
- 🖾 IPA

⊠ Hospitals

Ancillary

- ⊠ CBAS ⊠ SNF/LTC
- ⊠ DME
- Home Health
- Other

FOR QUESTIONS CALL

PROVIDER SERVICES: (855) 322-4075, Extension:

Los Angeles/Orange

Counties X111113 X123071 X127657

Riverside/San Bernardino Counties X127684 X120618

X121805

Sacramento County X121360

San Diego County

X123006 X121401 X127709 X121413 X121599

Imperial County

X125682 X125666

Informational Bulletin Regarding Emergency Declaration

This is an advisory notification to Molina Healthcare of California (MHC) network providers.

On October 25, 2019, Governor Gavin Newsom issued an emergency proclamation for the counties of Sonoma and Los Angeles due to the effects of the Kincade and Tick fires, which have destroyed structures, threatened homes and critical infrastructure, and caused the evacuation of tens of thousands of residents.

This notification is meant to give details on those declarations and information that Molina Healthcare is sharing with our internal and external partners for communication. Please be safe in your travels this weekend and be on the look-out for situations that could be dangerous for you and your families.

Molina's 1st priority is safety for our communities – our members, our providers and our employees.

Molina wants to ensure that members needing care or medication in impacted areas are able to get help.

In that regard, members should call the Nurse Advice line, which is available 24/7 to guide members to urgent care, emergency rooms, or pharmacies nearby: (888) 275- 8750 English; (866) 648- 3537 Spanish; 711 Hearing Impaired.

Molina will be monitoring this matter closely and providing further communication as needed.

QUESTIONS

If you have any questions regarding the notification, please contact your Molina Provider Services Representative at (855) 322-4075. Please refer to the extensions to the left.